

# An Integrative Qualitative Framework: Improving Research Through Strategic Mapping

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## Abstract

Outside of education, many academic disciplines developed and promulgated checklists to evaluate the quality of qualitative studies. This article used an embedded mixed methods approach in three stages: development of a conceptual framework reviewing 62 guidelines; a content analysis of key areas of the guidelines; and review of dissertations to see how practices compare to model guidelines. Using 15 educational administration dissertations in the United States, a thematic analysis examined components of the three frameworks: planning the study, in the field, and reporting results. Many researchers failed to adequately describe methods in all phases, with lack of intensity in fieldwork being a ubiquitous problem. Developing validity and reliability should move from a post hoc procedure to a central component in all stages of design. The implications of the frameworks move beyond a rigid checklist and provide direction to develop strategic mapping for designing research in an iterative fashion to optimize representativeness of findings.

**Keywords:** qualitative framework, dissertation design, validity and reliability, research problems, mixed methods

## 1. Introduction

### *1.1 Introduce the Problem*

Qualitative research has become popular, but the standards to design and evaluate quality remain debatable in educational administration and other fields. For example, Greenhalgh et al. (2016) in medicine recognized difficulties in qualitative research, as many admitted research was often of poor quality and lacked standards (Ullrich et al., 2020). Four points were important to developing rigorous dissertations: theory, paradigm, reflexivity, and power (Gringeri et al., 2013), but there was often little erudition beyond the superficial (Knapp, 2017). The following article offers hopes and promises to create a systematic improvement of a large order of magnitude by creating strategic mapping to develop optimal processes through all stages of the research.

The purpose of the following paper was to provide a holistic, iterative design to develop a flexible model to produce and report valid and reliable qualitative research. An assumption underlies all premises: Criteria need negotiated, owned, and qualified to produce research which displays a realist performance of the phenomenon researched and cannot claim a checklist used was the reason for validity and reliability (Anfara, et al., 2002; Loh, 2013; Morse, 2015; Norris, 1997). The research was neither prescriptive nor proscriptive; every situation will be different, determinative, and ultimately judgmental. Other researchers have used checklists to build allegiance (Munthe-Kaas et al., 2019; Stenfors et al., 2020; Yadav, 2021), as if qualitative research was really quantitative research; the current research recognized qualitative research proclaimed flexibility in theory but often lacked in practice, and the recommendations were to produce a living theoretical model which adapts and adopts to each study's requirements (cf, Coker, 2021).

A startling claim predominated most educational administration dissertations, and one can easily verify: Most everyone proved their theories, positionality, and beliefs (Grbich, 2012, called the problem recolonization; Lester et al., 2020, citing Braun and Clarke, called the problem turning the questions into answers). Replication or divergent findings in studies were startling anomalies, and one found everything and everyone produced a coherence which aligned with the researcher and to previous studies (Frias-Navarro et al., 2020; Kerasovitis. 2020; Perry et al., 2022). Writing for an audience and not to an audience created an echo chamber which neither honored the mutlivocality nor divergences of what were often tragically short data runs which moved with directionality as opposed to orientation (Gehman et al., 2018; Maxwell, 1992; van Manen, 2007). Merriam (2009) called for an iterative, creative practice which sought to reject and refine findings, but her suggestions were often not heeded.

### *1.2 Importance of the Problem*

Liao and Hitchcock (2018) reported the hows and whats of reliability and validity of qualitative research were often vague or missing. This article purposefully used the terms reliable and valid, but one could substitute trustworthy/credible; the point was the research considered true and representative (Golafshani, 2003; Yonge & Stewin, 1988). There were

three aims to accomplish the purpose of the following research. In a multidisciplinary framework, what were design frameworks to develop model qualitative research in educational administration dissertations? What were model recommendations from the extant literature? The third question was how did educational administration dissertations apply the principles of qualitative research in relationship to the frameworks and suggestions from a literature review to their own studies? The three sections were integrated: The development of a design framework to guide researchers in planning, carrying out, and evaluating qualitative research elucidated by how researchers completing educational administration dissertations carried out a research project, compared to the extant literature. A discussion follows, with recommendations.

### *1.3 Background*

Qualitative research was allegedly post-positivist, yet Gehman et al. (2018) pointed out theory often defied practices: Most qualitativist presented the methodologies as more rigid and linear than quantitative research. Research generally can be divided between exploration and exploitation (Gringeri et al. 2013), though one often finds everything as pure frequentist reports devoid of context and overly smooth. Quality and styles varied widely, with the problem educational research often lacking value and rigorous implementation (Coker, 2022b).

Experts and leading pundits debated validity and reliability, but most all agreed research should have a realist aspect—describing a phenomenon in rich, thorough details as opposed to pure fiction (Engel & Kuzel, 1992; Onwuegbuzie & Leech, 2007). Within the aspects of validity and reliability, research based in theory was the expectation, though sometimes researchers led with theoretical arrogance or the misuse of micro and macroprocesses beyond the findings and outside the level of analysis (Gioia, 2021; Sartori, 1970). From detailed methodology books to many flavors of each sect of qualitative research, little was clear except researchers should be systematic and rigorous.

“A methodology is not a cookbook; rather, it provides scholars with orienting principles and tools that always need to be modified and customized” (Gehman et al., 2018, pp. 298). Research should be guided by a review and analysis of the literature, with a question which was messy and ill defined (Gehman et al., 2018; Oplatka, 2021). Questions generally were framed in one of two ways: within cases or cross cases (Onwuegbuzie & Leech, 2007). Theoretical sensitizing moved the researcher beyond one’s own boundaries and examined broad factors, causes, and drivers of the phenomenon under study (Jamie & Rathbone, 2021). Qualitative research should be a process that opens dialogues, offers insights, and suggests future research to confirm, reject, and transform society. One way to seek improvement is through strategic mapping; instead of a checklist, a framework provides an iterative, useful way to map and challenge oneself through the entire research process (Hannes et al., 2015).

## **2. Method**

The study used an embedded mixed methods design in three stages (Creswell & Clark, 2017),

as shown in Figure 1. Three qualitative frameworks were developed using thematic analysis. The frameworks were divided into three stages: planning the study, in the field, and reporting results (following recommendations by Brooks & Normore, 2015). Frameworks from many disciplines informed the development of the three frameworks. There was a horizontalism applied to analyzing the checklists and recommendations; every idea was used to construct a framework. Unlike other checklists, such as COREQ (Tong et al., 2007), the intent was to use every idea. All frameworks were downloaded into Microsoft Word and reviewed, annotated, and highlighted. Following the three stages, all ideas were sorted. Tables were constructed, and the framework was catalogued to organize the data.

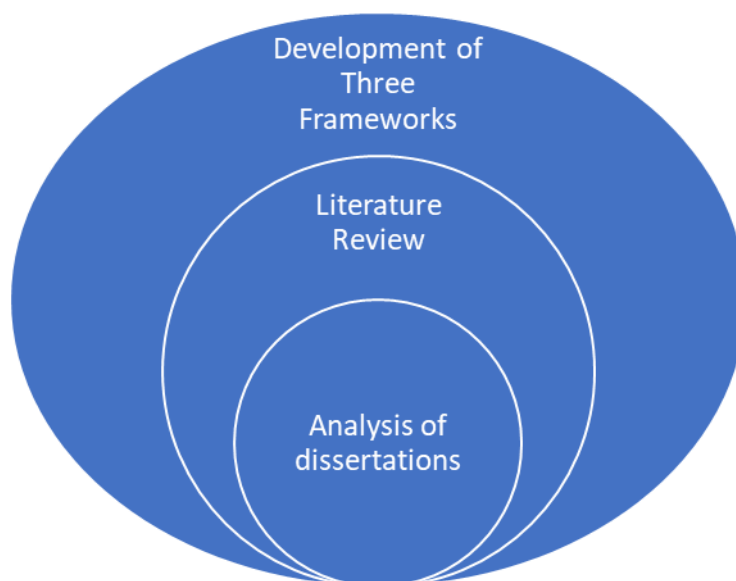


Figure 1. The embedded research design to analyze qualitative frameworks.

Next, there was a literature review around the following topics: methodology, ethics, and sample; data collection, the coding cycle, and themes; validity and reliability, audit and member checks, saturation, triangulation, reflexivity, transferability and generalizability, and limitations. A thematic analysis was conducted by reviewing, annotating, and highlighting. There was constant questioning and comparisons of different researchers' findings. All findings were sorted by topic into Microsoft Word, and categories were formed by similarities, differences, and degrees. Then all the topics of the literature review were examined by the thematic analysis of dissertations in educational administration.

During the formation of the frameworks, 15 educational administration dissertations were analyzed to explain the processes and operationalization of qualitative research. Thematic analysis was conducted (Braun & Clarke, 2006; Fereday & Muir-Cochrane, 2006), with a coding schema of reading/annotating, in vivo, descriptive, memoing, aha moments, questioning, categorization/relationship development, themes, and metathemes (Coker, 2021).

All data received a geocode to track location, and intermittent thematic formation was used to track the development of themes while formally questioning, debating, and challenging findings (Coker, 2022a). The frameworks and an extensive literature review guided the dissertation phase and compared the differences between theory and practice. My position as a researcher, frequent peer reviewer of qualitative studies, and someone who completed a dissertation, informed the findings.

### *2.1 Sample*

The development of the three frameworks involved searching for checklists and quality methods in qualitative frameworks across all disciplines. The frameworks were coded by recommendation, and a choice was made to develop three frameworks of before, during, and after. The use of 62 different sources produced a representative list for the recommendations from diverse perspectives and fields.

There were 15 dissertations from 15 different universities in the United States, all in educational administration. The original goal was 15-20 dissertations, as previous research and practices suggested key themes that would be representative would need at least 6-8 in the sample (Guest et al., 2006). All dissertations were from 2010-2020, and the criteria were the following: all dissertations were strictly qualitative in nature, traditional, in English, completely online, and full text available. To achieve variation, there were 7 phenomenological, 6 grounded theory, 1 narrative inquiry, and 1 autoethnography in the study. Of the 15 dissertations, 13 were Ed.D. and 2 were Ph.D. All data from the dissertations were downloaded in Microsoft Word, and data analysis took place in Microsoft Excel.

The results have three parts. The first part presents the three frameworks: planning the study, in the field, and reporting the findings. Then the findings were used with an extensive literature review to analyze the different components of the qualitative dissertations that were interwoven within the three frameworks. Finally, a metatheme was presented.

## **3. Results**

### *3.1 Planning the Research*

Table 1 presents steps to develop and plan a qualitative research study. Though numbered and ordered in a linear fashion, the processes should be iterative, chaotic, and continuously revised (Knapp, 2017). Decisions must be made and revised throughout a study, with coherence being the step that binds all decisions together. There was significant overlap among all stages, but the conceptual meanings evolve as a study gets underway. For example, ethics and reflexivity start from the beginning and run through until publication, but how and what one does was markedly different at each stage. A horizontalism permeated all steps of the research: If an author saw a position as valuable, the idea was included as a piece of the puzzle. A key concept for all researchers was that not every point would be applicable to all situations; what a phenomenologist does and believes will be different from a ground theorist, etc. Methodology, ethics, and sample were examined in depth by exploring dissertations and

a literature review.

Table 1. Comprehensive framework to plan qualitative research studies.

<b>Planning the Study</b>		
<b>Coherence</b>	<b>Research Design cont'd . . .</b>	<b>Methodology and Methods</b>
<p><b>1.1 Alignment of Study:</b></p> <p>a. meaningful, b. scholarly purpose, c. grounded in literature, d. consistency, e. connected to paradigm/theoretical, f. fit with RQ-data collection-analysis.<sup>1, 4, 17, 22, 36, 39, 40-42, 47-48, 50, 54</sup></p> <p style="text-align: center;"><b>Ethics</b></p> <p><b>2.1 Ethical Standards:</b></p> <p>a. procedural, b. situational &amp; culturally specific [b1. harm, b2. end results], c. relational ethics [c1. researcher's own characteristics, c2. attitudes, c3. biases, etc.], d. exiting.</p> <p><b>2.2 Maintenance.</b><sup>3-4, 16, 18-21, 44, 48, 54, 60-61</sup></p> <p><b>2.3 Human Subjects:</b></p> <p>a. informed consent, b. anonymity c. confidentiality, d. respect for participants.<sup>16, 18, 25, 40, 55</sup></p> <p style="text-align: center;"><b>Reflexivity</b></p> <p><b>3.1 Conflicts of Interests.</b><sup>16</sup></p> <p><b>3.2 Reflexivity:</b></p> <p>a. neutral/disinterested, b. sincerity [b1. genuine, b2., authentic], c. positionality/orientation, d. bidirectionality, e. cultural/theoretical,</p>	<p><b>4.3 Purpose:</b></p> <p>a. aims/desired results by interests/priorities, b. goals/objectives, c. audience, d. analysis needs, e. utility, f. terminology defined.</p> <p><b>4.4 Background/Literature Review:</b></p> <p>a. grounded, b. relevant, c. gaps [new information: c1. knowledge, c2. insights, c3. perspectives].</p> <p><b>4.5 Rigor Strategies.</b></p> <p><b>4.6 Feedforward:</b></p> <p>a. new problems, b. new questions, c. new practices.</p> <p><b>4.7 Synthesis:</b> all components.<sup>4, 6-7, 14, 16-18, 20-21, 23-25, 35, 39-42, 44-45, 47, 49-51, 54, 56-57, 59, 61</sup></p> <p><b>4.8 Framework Approach:</b></p> <p>a. assumptions, b. congruence with design, c. theoretical or conceptual framework/perspective, d. sensitizing concepts, e. application [e1. logical, e2. parsimonious, e3. complete, e4. useful, e5. clear].</p> <p><b>4.9 Paradigmatic Lens:</b></p> <p>a. research tradition, b. philosophical underpinnings [b1. ontology, b2. epistemology, b3. deontology].<sup>3, 12, 16-19, 22, 32-33, 54-55,</sup></p>	<p><b>5.1 Qualitative inquiry:</b></p> <p>a. exploratory, b. confirmatory, c. descriptive, d. hybrids.</p> <p><b>5.2 Grand Tour Question(s).</b></p> <p><b>5.3 Methodology:</b></p> <p>a. analytic orientation approach defined &amp; described, b. congruity w/ RQ-collection</p> <p><b>5.4 Methods:</b></p> <p>a. identified, b. appropriate, c. best practices, d. follows exemplars, e. uses journalism questions to develop, f. outlined/described, g. fidelity.</p> <p><b>5.5 Data Collection:</b></p> <p>a. field work approach, b. interview strategy [b1. kinds, b2. guide, b3. pilots], c. prolonged immersion / engagement, d. planning tools (e.g., PICO, computers, etc.), e. multivocality/verstehen.</p> <p><b>5.6 Methodological Limitations.</b></p> <p><b>5.7 Reproducibility.</b><sup>1, 6-7, 15, 19-21, 23, 25, 32, 39-42, 44-45, 49, 51, 53-54, 57-59, 61</sup></p> <p style="text-align: center;"><b>Sample</b></p> <p><b>6.1 Sample:</b></p> <p>a. rationale/relevance, b. setting, c. stakeholders,</p>

<p>f. self-reflexivity [f1. subjective values, f2. biases, f3. inclinations of researcher].<sup>4, 6, 19, 30, 32, 40, 42, 44, 48, 50, 55</sup></p> <p><b>3.3 Analytic Lens:</b></p> <p>a. researcher's characteristics, b. epistemology, c. theoretical.<sup>6, 16, 50</sup></p> <p><b>3.4 Biases:</b></p> <p>a. self as bias [a1. assumptions, a2. interests, a3. reasons], b. methods to redress [b1. described, b2. developed b3. possibilities: journaling, bracketing, etc.], c. openness, d. reactivity, e. circumvention, f. restraint to preserve validity &amp; reliability.<sup>22, 30, 39, 40, 54, 58, 61</sup></p> <p style="text-align: center;"><b>Research Design</b></p> <p><b>4.1 Systematic Design.</b></p> <p><b>4.2 Topic:</b></p> <p>a. focus, b. interests, c. guidance, d. relevant, e. timely, f. significant, g. interesting, h. evocative.</p>	<p>57-61</p> <p><b>4.10 Context:</b></p> <p>a. rationale, b. importance/significance, c. data source, d. end-users consulted.<sup>14, 16, 51, 60-61</sup></p> <p><b>4.11 Results:</b></p> <p>a. primarily linguistic, b. data collection plan/integrity, c. emic/etic/hybrid.<sup>21, 37, 43, 52</sup></p> <p><b>4.12 Validity Plan:</b></p> <p>a. verification, b. credibility procedures / quality control, c. optimization, d. sincerity, e. transparency, f. appropriateness, g. alternatives considered, h. adaptable, i. triangulation, j. saturation, k. defensible/justified.<sup>4, 11, 17, 22, 25, 41, 47, 57, 61</sup></p> <p><b>4.13 Timeline.</b><sup>17, 24</sup></p>	<p>d. units of analysis [d1. characteristics, d2. groups, d3. location, d4. time frame], e. strategy/how approached [e1. purposive, e2. convenience, e3. snowballing, e4. random, e5. theoretical, e6. adequacy, e7. bias], f. recruitment/systematic selection using frame/frame error, g. availability, h. relationship with researcher, i. size, j. transparency conveyed, k. data/theoretical saturation, l. generalizability, m. description, n. defensible.<sup>2-3, 6-7, 13, 16-17, 20, 23-25, 37, 39-41, 47-49, 55, 57-58, 61</sup></p>
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*Note.* Appendix A lists references cited and can be used for further reading. RQ = Research question.

### 3.1.1 Findings about Methodology

Exploration and explication dominated research questions and purposes, with celebrations, impact, and theory development much less common. Descriptions used the following verbiage: perceive, believe, lived experiences, and identify, etc. There was, on average, 3-4 questions per dissertation, with how or what most frequently used. Most questions were about specific situations, though how generalizable was not mentioned in most introductions. There was a positive expectation in most questions.



Describing the methods followed a standard routine: Drop a name, state some steps, and mention a coding cycle, generally with open coding, some single-word categories promenade as methods, and voila, one had a method. Creswell and Glaser were mentioned most often. Most dissertations stated five cycles in coding and analysis, though the presentations were often unclear and incomplete. Many of the methods were either incoherent or presented as routine steps; for example, phenomenology seemed more akin to thematic analysis in many dissertations. Others used grounded theory with no theory developed, and one was even more bizarre: deductively testing categories from a theory. There was a complete absence of hybridity.

### 3.1.2 Ethics

Ethics were poorly considered and described, with most dissertations lacking a formal section, a finding that seemed all too common in educational administration research (Berkovich & Grinshtain, 2021). The most salient description about the ethics sections were pro forma and de minimus. Run-of-the-mill steps mentioned IRB, archival records keeping, consent, voluntary, and anonymous/confidential. Minor inclusions were checking biases, transcript accuracy, and member checks. There were two exemplary practices: a bill of rights and including discussion of ethics/informed consent within the interview guide. There was evidence from other research that informed consent was lacking (von Unger, 2016).

A major problem in most dissertations was backyard research, or researching topics or themes where the researcher was part of the community being researched (Glesne & Peshkin, 1992). Some researchers called for the democratization of research (Karnieli-Miller et al., 2009), but the ideas were problematic: What if the participants wanted the researcher to write in a way totally different from the holistic perspective or at odds with the researcher? Two major issues, cycling back to the Glesne and Peshkin (1992) article, challenged the ideas: Researchers who were a part of the community of participants under research never found oneself as anything but infallible, ennobled, and enlightened; the second major conundrum was the power differential: With whom were participants speaking? The researcher, a fellow colleague, or a personal friend? Not once did researchers consider such a major issue.

Ethics should be a central, messy topic needing questioned and considered through all stages of research (von Unger, 2016), yet most dissertations treated ethics as a trivial concern. Within the context of educational research, some problems arose from this analysis: researcher relationships were often unethical and biased (e.g., a principal asking subordinates to evaluate her practices, an instructional coach asking teachers to rate his practices, etc.) and masking was poorly considered (e.g., sometimes names were not redacted, one intimately involved could figure out the participant, and the appendices showed names of schools and locations, etc.). Not one dissertation considered traditional issues, such as anxiety/distress, exploitation, misrepresentation, possible harm to researcher/participants, and identification of participants (Richards & Schwartz, 2002). Tooley and Darby (1998) found problems with partisan researchers, while Harrison et al. (2001) and Brinkman and Kvale (2005) stated reciprocity and too much rapport needed considered and questioned. Often one can see relational aspects meant participants might tell researchers what they wanted to hear through



a variety of processes (Orb et al., 2001; Roulston & Shelton, 2015; Sikes, 2000).

### 3.1.3 Findings about Sampling

Sampling in most dissertations claimed purposive, yet the many uses were often contradictory and lacked detail, a finding echoed in the literature (Carlsen & Glenton, 2011; Gentles et al., 2015; Guetterman, 2015). While none claimed convenience, most researchers' samples' key criterion was the following: readily available (see Luborsky & Rubinstein, 1995). Ironically, samples were designed to be small, but then there were claims this delimitation was a limitation. A stark minority considered population, sample frame, relevance, and variance (Flick, 2019; Kennedy, 1979). Most samples claimed two to three criteria, with an average sample size of 13.9 ( $SD = 5.7$ ).

There were no random samples, and infrequent methods used were snowball sampling and theoretical sampling (though theoretical sampling did not match the guidelines or spirit of grounded theory studies, as many researchers decided from the onset; see Gentles et al., 2015 and Onwuegbuzie & Leech, 2007). Subgroups and split samples were infrequent. There were no mentions of attrition and changes needed after beginning the study. Variance was not considered, and few had exemplars of criteria tables for inclusionary and exclusionary factors.

There was little erudition in the rationale and development of samples beyond picking a number (Mason, 2010). The researchers embraced the role of the ultimate insider, and with little surprise, the researchers found their friends and colleagues agreed with the researcher. The ethical implications were not considered, and developing a robust model to select the sample should be promoted to be one of the most important, consequential decisions of a study. Rules of thumbs dominated number selection as firm guidelines which displaced adaptation (Guetterman, 2015; Vasileiou et al., 2018), with relational sampling the major purpose (either directly or by proxy, i.e., an assistant principal interviewing other assistant principals to ask if they see value in their jobs, etc.). Relational samples, a part of “backyard research,” were predicated on power imbalances which used friends and colleagues within one’s school or district (Amalia et al., 2015; Kim, 2015); the conflicts of interest were obvious and of concern, such as asking subordinates or colleagues questions if they perceived their or the researcher’s work as valuable.

“As the field of qualitative research has developed over time too much of it has, in my view, been based on unjustified, accidental or opportunistic sampling strategies” (V. Anderson, 2017, pp. 2). Developing a theoretically and researched-based sampling strategy with criteria should be the linchpin of all studies to design a study which creates the best interpretive analysis (Coker, 2022a; Malterud et al., 2016; Onwuegbuzie & Leech, 2007; Oplatka, 2021). The purpose and research questions should guide the development of a sample, but there should be flexibility as data collection takes place. Researchers need to reject relational as the driving criterion.

### 3.2 In the Field

Table 2 presents a framework to plan fieldwork. All the different sections describe a diverse

set of procedures to collect and analyze data in an iterative fashion that will be responsive to the needs and direction of the study. While the three tables were presented discretely, all stages should be considered and negotiated concurrently; one decision creates a ripple effect throughout the entire study. Systematicity in all steps must be continually negotiated. The following sections were examined in the dissertations: data collection, the coding cycle, and themes.

Table 2. Comprehensive framework to conduct fieldwork, data collection, and analysis.

<b>In the Field</b>		
<p style="text-align: center;"><b>Data Collection</b></p> <p><b>7.1 Action Plan</b></p> <p>a. plan, conduct, manage, b. connect proposal-study-findings, c. alignment research question, d. data formatting/processing, e. execution.<sup>16, 17, 20, 34, 47</sup></p> <p><b>7.2 Methods</b></p> <p>a. field notes, b. instruments, c. technologies/recording, d. interview scheme, fitting, e. transcripts, f. visual data, g. analytic lens, h. ongoing conversation with literature, i. empathy as observation strategy.<sup>2, 5, 10, 16-17, 23-24, 43, 57-58, 61</sup></p> <p><b>7.3 Initial Analysis</b></p> <p>a. inductive/deductive/hybrid, b. sample [b1. appropriate, b2. adequate, b3. theoretical sampling, b4. confidentiality/anonymity, b5. demographic reporting criteria], c. data saturation, d. theoretically linked, e. transparent/pathway, f. systematic, g. complete/sufficiency [rigor: g1. rich, g2. participants free to speak, g3. context sufficient/clearly described, g4. context bias, g5. units of analysis/levels of</p>	<p><b>7.3 Initial Analysis cont'd . . .</b></p> <p>j. constant comparison, k. delimitations, l. accurate descriptions/fidelity, m. nonparticipation/presence, n. attrition.<sup>4, 6, 10, 16, 18, 24, 33, 37, 40, 53, 57-58, 60-61</sup></p> <p><b>7.4 Integrity</b></p> <p>a. appropriate/reliable, b. fidelity/perspective.<sup>3, 18, 31 53</sup></p> <p><b>7.5 Prolonged engagement &amp; observation</b></p> <p>a. persistent, b. repeat interviews, c. adequacy/sufficiency d. immersion<sup>1, 22, 48, 55, 58, 61</sup></p> <p style="text-align: center;"><b>Analysis</b></p> <p><b>8.1 Systematicity</b></p> <p>a. inductive-deductive-abductive, b. alertness/coherence background with bracketing, c. rigorous/valid themes or theories, d. coding [d1. prereading (familiarization &amp; annotations), d2. coding schema/process, d3. evolutionary-devolutionary, d4. descriptions, d5. coding tree, d6. saturation/triangulation, d7. memo/memo bank, d7. questions, d8. constant comparison, d9. immersion, d10. data-driven/grounded, d11. narratives/abstracts],</p>	<p><b>8.1 Systematicity cont'd . . .</b></p> <p>f. effective application &amp; interaction collection—analysis g. coding alternatives [g1. key word/linguistic, g2. summarization, g3. crystallization, g4. computer analysis, etc.].<sup>2, 5, 10-12, 14, 16-17, 23, 25, 33, 36-37, 39-40, 43-44, 58, 61</sup></p> <p><b>8.2 Theming/Theorizing</b></p> <p>a. concepts/categories defined, b. sorting, c. finding what's missing, d. completeness-sufficiency-detailed, e. ongoing attention, f. emerging themes/theories, g. staying grounded/open, h. theoretical sensitivity, i. multiple iterations, j. adopting/abandoning preconceived notions, k. constant comparison, l. researcher relationship &amp; responsiveness to data, m. data interpretation level &amp; units of analysis, n. incorporation of literature.<sup>5, 10-11, 13, 28, 32, 37, 40, 49, 55, 57</sup></p> <p><b>8.3 Software.</b><sup>5, 14, 25, 34, 58</sup></p> <p><b>8.4 Validity</b></p> <p>a. common method variance, b. context bias, c. trustworthiness, d. biases.<sup>16, 18, 29</sup></p>

participation], h. triangulation [h1. internal/external, h2. data, h3. researcher, h4. theory, h5. method], i. external/internal validity,	e. context [e1. ongoing attention, e2. sample described, e3. polydimensional/multivocality, e4. nonlinear/chaotic],	
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### 3.2.1 Findings about Data Collection

Data collection in the dissertations was where all the planning finally became action. How and what processes were done determined the value of the entire dissertation. Three major themes enveloped the data collection method: how to collect data, length of time in the field, and the iterative nature.

How to collect data and length of time in the field were problematic. All dissertations claimed semistructured interviews (range of 4-25 questions), though some had focus groups as well. Strikingly, most questions were unidimensional, brutally direct (many claimed each question was a theme, and some questions seemed inappropriate, using jargon), and operated more like structured interviews. There was no use of close-ended questions or rankings. Lacking was rapport building and easing into an interview, and the questions often cued the answers, especially in light of the relational samples. One could surmise apophenia flowed from the intersection of brief questions asked of friends and colleagues. Exemplars had a well-defined process to develop interview practices (e.g., expert review, piloting, existing literature review, cognitive interviews, and peer review, etc.).

Adequacy should be a central factor in data analysis, but many dissertations were questionable. Time in the field was brief, with most interviews 20-60 minutes, and most had no follow-up interviews or observations. Total time in hours in the field ranged between 6-12 hours (the briefest was 4 hours within a week, while the most was 25 hours direct interviews over a year), showing the opposite of prolonged engagement and persistent observation. Weighing evidence and determining adequacy needed evaluated (Freeman et al., 2007). Yet, if one mentioned saturation here, it was always reached. Shocking was how quick, down and dirty the total time in the field was. Imagine a dissertation titled “My 4 Hours Qualitative Study.”

The most involved dissertations embraced an iterative analysis and collection, though these studies were in a small minority. These studies had follow-up interviews and focus groups, with new questions to clarify previous results. Only one dissertation stated each interview shaped and improved the following interviews. One-and-done was the norm. Probing was not mentioned. Dissertations often ignored other sources of data (see Gehman et al., 2018), which should include the interactional nature of interviews (see Potter & Hepburn, 2005). Many claimed field notes and observations, but rarely did these data sources make it into the results sections. Time in the field should be a paramount concern, and a protocol which will be continuously monitored and updated in a cyclical fashion could aid researchers in probing beyond the surface. A rules-based, systematic approach improves research, but researchers

need to be open to searching for participants' meaning-making by listening and accepting the limitation field notes and interviews provided a partial view into a phenomenon which were often manipulated to be what the researcher desired (Fine, 1993; Gilligan & Eddy, 2017; Ross & Bibler Zaidi, 2019).

### 3.2.2 Coding Cycle

Most dissertations failed to move beyond general coding schemas, and the failure to link coding to category development with examples, definitions, and rules produced for readers an inability to understand the logic behind theory and theme development (see Gringeri et al., 2013; Mayring, 2019; Onwuegbuzie et al., 2016). "Strauss and Corbin (1990) perceive the coding paradigm as an obligatory element of a grounded theory: if the coding paradigm was not used in theory development, the theory would miss density and precision" (Vollstedt & Rezat, 2019, pp. 88). Coding was important, yet there was a ubiquitous rule in dissertations: General coding schemas strictly following experts were represented as the method, and few dissertations moved beyond the telling and not the showing.

There were two to three stages mentioned in most dissertations, but the what and how were missing. Grounded theory researchers produced the most detailed outlines, but few produced a detailed record of the mechanisms availed. A startling lack of creativity defined the research; little was mentioned beyond generalities or specificities, such as open coding or in vivo. Many incongruities or incomprehensible actions occurred: no coding mentioned, memos only after completion, hollow terms, or strictly frequentists. The idea of an evolutionary-devolutionary matrix was missing as well as the development of a codebook (Coker, 2021).

While qualitativist pretended to be qualitativist, most dissertations were reduced to quantitativist where something said instanter became something else devoid of context by being counted (a problem mentioned by van Manen, 2007). Few spoke about how to move from one cycle of coding to another or categories which developed relationship attributes beyond descriptives, presenting a miasma which lacked specificity and sensitivity (Gioia, 2021; Glaser & Strauss, 1967). Most dissertations lacked well-defined coding schemas, and the ones who did acted as if coding was a parametric procedure. The best dissertations used an iterative framework, moved from hollow terms to the concrete, and focused on "the tails," or anomalies, as much as the most common findings. Maxwell (1992) pointed out a problem: Data presented was merely an account which needed elucidated and validated. Hennink and Kaiser (2021) mentioned the need for code frequencies, batch comparisons, stopping criterion, counting, and code meaning to develop saturation, yet nary a one fully elucidated any procedures.

### 3.2.3 Themes and Theories

Themes and theories were the usual ending for most research in dissertations. Studies presented an average of six themes (range 3-20), while categories forming themes ranged from 0-60. How themes were developed was commonly mentioned in the dissertations but followed the findings of Brooks and Normore (2015): No one really knew how themes were developed or the connection with the literature and theory. For most researchers, themes

emerged, though there were several other major ways: clustered, constant comparison, generated, frequencies, and sorted. Others claimed grounded, apparent, refined, and patterns. Bizarre ways were researcher-identified (who else?), “not from the data” (from where, then?), grounded theory study claimed theories already in place, themes grounded in the literature, and conspicuous (did the data speak for itself?). Luborsky and Rubinstein (1995) suggested researchers should move beyond descriptions, give explanations for choices across the sample, and show alternatives and contradictory findings.

A troubling but common aspect: Qualitative research was quantitative research. Quantitizing was possible but not anywhere like Sandelowski et al. (2009) envisioned. Counting codes—often with exact counts of everything—meant a category lacked connections to major/minor themes, elements/dimensions, outliers, and context (Glaser and Strauss, 1967, called for properties). Rare in the dissertations were outliers, negative cases, exclusionary criteria, or multivocality, as every participant merged into one, which suggested the unlikelihood people across a setting were constant and unchanging (Mizzi, 2010; Peng et al., 2001; Sartori, 1970). A concern in frequentists was the decontextualization: Just because two participants stated something did not mean either meant the same idea or concluded with the same result (Milne & Oberle, 2005). Other examples: pure word count, adopting a bright line code frequency with no rationale (e.g., 4 codes was a theme, but why was 3 not?, etc.), and reaching a random number led to promotion to a theme, etc.

Most themes were underdeveloped, with many being more like a title with only one or a few words. Unlike quantitative research, all findings had a uniform distribution without any tails, and instead of explaining a percentage of a model (not uncommon for quantitative models to explain 20% or even far less and be considered significant, etc.), everything fit. Though there were many grounded theory studies, none utilized theoretic sampling consistent with any grounded theory strand and with the purpose to disconfirm (Gentles et al., 2015; Marks, 2007). Everyone found what they were looking for; a theme in all studies was finding one’s ideas and positions were right and good, which could be due to concept creeping (similar to Marsteintredet & Malamud, 2020) or poorly constructing themes (Lucas & D’Enbeau, 2013). Peng et al. (2001) found a likely reason:

But from where do theories come? It seems quite clear that cultural values must be an important source for theories: values guide our attention to what is good and important. Our views of what the world is like are shaped by what we think the world should be like” (pp. 25).

Experts might have claimed qualitative research should be chaotic, but everything channeled into an upside-down pyramid from the raw data, codes, categories, and themes. The best themes presented quotes with explanations and contextualization; some presented tables or many block quotes out of context and with no connections to themes. One unbelievable study produced long block quotes, yet there were no recordings. All models caricatured what they purported to show (Tilman, 1991), with researchers commonly acting as if they were not in the findings (Fine, 1993). Relationships among categories were poorly defined, but everything was hierarchical and linear (there were no radial, familial, or processural, see

Gehman et al., 2018).

There were exemplars but uncommon. Some themes and theories were well developed, with dimensions, elements, and logic (as suggested by Morse et al., 2002). There were clear distinctions between other themes, and not every theme received the same weight. In the exemplars, there was a weaving of codes, categories, and the participants' voices to present a compelling story (some dissertations adhered to thick descriptions, as stated by Tracy, 2010, but most authors told more than they showed). While a few dissertations mentioned disconfirming evidence, no one explained the evaluation as possible anomalies (see Lewin et al., 2015; Lincoln & Guba, 1985) or the rhizomatic nature which should be common in most all studies.

Faith in interviews in all dissertations reigned supreme, though ethnographers have long known what was said and what one did should not be viewed as coherent and consistent (Jerolmack & Khan, 2014). The public persona, social desirability, and reciprocity between researcher-participant should all be concerns when reporting results, especially in light of relational sampling and a researcher's interest in a desired outcome. Grodal et al. (2021) mentioned two findings that could improve coding, categorization, and theming: Moving beyond forcing every bit of data into a hierarchical format and using negative cases and outliers to formulate theories and themes.

### 3.3 In the Field

Table 3 presents a framework for the reporting of findings, discussion, methods for validity and reliability, and writing. Though validity and reliability were presented at the end, all research should start with a plan to achieve validity and reliability in research. Developing rigor by establishing a verisimilitude of the phenomenon studied is paramount. Strategic thinking and ongoing evaluation necessitate each decision impacts all parts of the three frameworks. The following methods were examined in dissertations: validity and reliability, audits and member checks, saturation, triangulation, reflexivity, transferability and generalizability, and limitations.

Table 3. Comprehensive framework to report results.

<b>Reporting the Results</b>		
<p style="text-align: center;"><b>Findings</b></p> <p><b>9.1 Audience</b></p> <p>a. purpose, b. relevance, c. resonance [c1. literature, c2. readers, c3. evocative, c4. generalizable], d. accessible, e. dissemination, f. transparent. <sup>1, 4, 39-40, 42, 44, 46, 48</sup></p>	<p><b>10.2 Analysis: Clarity cont'd . . .</b></p> <p>f. structural, g. scope/linkage [g1. implications, g2. knowledge contributions, g3. meaningful/valuable, g4. internal / external], h. utility/insight [h1. setting, h2. population, h3. group, h4. empowering], i. inferences, j. interpretations [j1. not faulty, j2</p>	<p><b>11.3 Audit Trail</b></p> <p>a. replication, b. methodological awareness &amp; integrity, c. limitations in use, d. reflexivity process, e. external, f. data access to readers.<sup>2-3, 9, 11, 15-16, 22, 28, 30, 32, 44, 48, 53, 55, 61</sup></p> <p><b>11.4 Confirmability/ consistency/ verification.</b> <sup>11, 28, 42, 48, 58</sup></p>



<p style="text-align: center;"><b>Discussion</b></p> <p><b>10.1 Rigor (adequacy &amp; appropriateness)</b></p> <p>a. data rich, b. supports findings, c. adequate, d. diverse, e. depth/persistent involvement, f. compare/contrast, g. completeness [g1. definitive g2. comprehensive, g3. representativeness], h. conceptual/theoretical, positioning, i. credible [i1. trustworthy, i2. verisimilitude, i3., plausible], j. data partly publicly available, k. descriptive/concrete, l. connected with empirical findings, m. aligned/addressed and/or reformulated research question, n. crystallization.<sup>2-6, 8-9, 16, 18-19, 21, 23, 25, 27, 30-32, 35, 39, 40, 42, 44, 48, 62</sup></p> <p><b>10.2 Analysis: Clarity</b></p> <p>a. categorizing, b. essential structure/storyline [b1. communicated/presented, b2. show not tell, b3. naturalistic generalization, b4. visual representation], c. convincing, d. corroboration [d1. grounded (referential), d2. interpretive, d3. extracts/sample, d4. hear/see range participants' voices, d5. context adequately/sufficiently described, d6. authentic/not cherry picked], e. thick descriptions [e1. discrete, e2. extensive, e3. in depth, e4. immersive, e5. quotes, e6. erlebenis],</p>	<p>inadequate amount/variety of evidence, j3. negative cases (outliers, contrasts, negative), j4. discrepant analysis], k. major/minor themes, l. theory useful/fit and grab, m. theory validation (empirical findings support theory), n. internal coherence [n1. with approach, n2. with argument, n3. with findings, n4. across sample/study, n5. not overly uniform/complex, n6. all parts of study], o. continuum of findings [o1. compared/contrasted, o2. extended previous findings, o3. no findings, o4. survey/topical, o5. integration/synthesis], p. transferability [p1. value, p2. utility, p3. pragmatic validation, p4. within vs between group], q. reliability, r. summarize.<sup>1-6, 8-9, 11, 13, 15-16, 18-28, 30-31, 36, 39-40, 42-44, 49, 51-53, 55, 57-58, 61-62</sup></p> <p><b>10.3 Reflexivity</b></p> <p>a. subjectivity/objectivity balance, b. neutral, c. clear.<sup>27, 40, 52</sup></p> <p><b>10.4 Limitations/strengths (in qualitative terms).</b><sup>16, 18, 39, 49, 55, 61</sup></p> <p style="text-align: center;"><b>Validity and Reliability</b></p> <p><b>11.1 Validity and reliability</b></p> <p><b>11.2 Bias</b></p> <p>a. bias [a1. cueing/directionality in questioning, a2. clarifying researcher, a3. consistency motif, a4. procedural validation, a5. reflexivity introduces bias, a6. social desirability, a7. informant bias, a8. confirming cases disproportionate weight].<sup>9, 25, 29, 31</sup></p>	<p><b>11.5 Member Check</b></p> <p>a. pre/during/post, b. transcripts returned, c. analyzing/coding, d. external/internal consensus, e. internal validity, f. limitations.<sup>2, 4, 9, 11, 16, 22, 30-31, 35, 48, 55, 58, 60</sup></p> <p><b>11.6 Peer Debriefing</b></p> <p>a. disinterested parties, b. systematic, c. review.<sup>9, 11, 22, 30-31, 48, 55</sup></p> <p><b>11.7 Dependability.</b><sup>9, 18, 30, 31</sup></p> <p><b>11.8 Legitimation.</b><sup>23</sup></p> <p><b>11.9 Saturation</b></p> <p>a. data, b. theoretical, c. redundancy, d. ideal.<sup>48, 52, 55</sup></p> <p><b>11.10 Triangulation</b></p> <p>a. data, b. researcher, c. theoretical, d. methodological, e. complementarity/divergence f. not just verification / validation can be dissonance / divergence / enrichment.<sup>4</sup></p> <p style="text-align: center;"><b>Writing</b></p> <p><b>12.1 Writing</b></p> <p>a. creative risks, b. persuasive [b1. logos, b2. ethos, b3. pathos], c. voice, d. cadence, e. manuscript [e1. succinct, e2. organized, e3. headings, e4. edited, e5. formatted].<sup>10, 46-47, 49</sup></p>
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*Note.* Appendix A lists references cited and can be used for further reading.

### 3.3.1 Validity and Reliability

Validity and reliability should be planned and negotiated throughout any study, but there was little evidence in the dissertations validity and reliability were anything more than *pro forma* meandering designed to pass a hurdle required to sanctify one's study. Other authors, such as Loh (2013), used different words to describe validity and reliability, such as trustworthiness, credibility, and verification, etc.; for purposes of conciseness, validity and reliability were used here, but others could replace the terms with their preferred usage and arrive at the same conclusions. Ross and Bibler Zaidi (2019) and Onwuegbuzie and Leech (2007) described different types of validity, but all researchers in the sample twisted validity to be a technique devoid of specificity.

There was the danger, seen in all analyses and validity/reliability methods: post hoc remodeling. Maybe validity and reliability could be dispensed with altogether, since everyone found their research was top notch. Previous research found the reverse butterfly effect where everything worked: If something was omitted or done, everything was improved. Everything, all the time, was a net positive and produced the desired results (Coker, 2022a).

The most common methods mentioned to produce valid and reliable results were member checks, thick descriptions, peer review, triangulation, saturation, and reflexivity. Uncommon methods, lacking explanation, included authenticity, removed biases, variety, and immersion. With few exceptions, few explicated the methods and instead focused on name-dropping (especially Lincoln & Guba, 1985); banal, self-serving, and self-righteous could describe the whole valid and reliable racket. Singularity in coherence was the goal, which filed every participant into a neat, connected category. Lack of perfection should not be a downside: 100% of the time, there were no problems or concerns. The rubber stamp strikes again. The kitchen sink approach to throwing a hodgepodge of methods seemed to be the major idea (Barusch et al., 2011) as opposed to a systematic research design (Oplatka, 2021). What was missing was that negative cases, dissonance, and incomplete findings (van Manen, 2007), coupled with designs that failed to produce all the leads and explore necessary factors, and should be the hallmarks of valid and reliable research.

There was a lack of systematicity, transparency, and formal attempts to question, qualify, and develop ideas in the data collection, analysis, and results. Some dissertations omitted validity and reliability, but one sentence or an announcement of the activity sans outcomes permeated most research. There were many questionable practices. Reflexivity was named without any results or challenges. One researcher asked a group of 4<sup>th</sup> grade students to discuss the analysis of a multiage group. No one ever disagreed, challenged, or changed. Peer review should produce a critical evaluation and debate (see V. Anderson, 2017), but all peer reviews produced head nods and total agreement. There should always be stubs, outliers, and new angles, and researchers should consider validity and reliability on a continuum which should be examined by the entire study, the individual factors, the context, and temporal factors (Yu & Ohlund, 2010). The activity was the outcome, though validity and reliability cannot be

reduced to a technique and might be stated though little effort or method used due to requirements (see Maxwell, 1992; B. Smith & McGannon, 2018).

### 3.3.2 Audits and Member Checks

Common techniques were audits and member checks to claim validity and reliability. There is a suggestion: Don't do them unless a method which improves and challenges one's results. Why? Audits never revealed any problems or concerns; everything was in balance. Member checks produced a rubber stamp; everyone, every time, checked complete agreement. There was a larger finding: Few really understand what audits or member checks even meant, and no one used either technique to improve a study.

Audits were popular in the dissertations, but most failed to mention any steps, and none used the original spirit promulgated by Halpern where there was a reevaluation, questioning, and negotiation of a study in its entirety (see Lincoln & Guba, 1985). There were differences between internal and external, but the results were strikingly unlike a financial audit: perfection. One researcher used a formal process and external checks, but everyone else stopped at the name-drop. A total mystery was what or how external auditors performed their functions, but their total agreement was reported as a badge of honor. Some claims were unintelligible, such as "thick description interviews" and "used peer debriefers" without any explanation.

Audits need reimagined by factor analysis as a multifaceted processual tool: internal/external, intensive/minimal, in situ/post hoc, and pro forma/analytical. While some claimed the value of well-conducted audit trails (see Carcary, 2020), the problem could be compared to the failed American company Enron: Audits cannot overcome poorly conducted studies with little fieldwork and confirmation bias. Confirmation bias was a problem in all disciplines, but McSweeney (2021) pointed out the problem of facticity could mean there was no reason to even conduct research—just state what one wanted. Friedman et al. (2017) explained the problem of confirmation bias:

People get a rush from finding information that confirms that they are right; they would rather win an argument than discover the truth. People may have the ability to see flaws in their opponent's arguments. However, when it comes to their own opinions, that is when they are blind (pp. 110).

Of course, the same researchers would not apply such standards to their own beliefs. Researchers need to move beyond checking boxes and develop a systematic method to continuously check, challenge, and reformulate findings (Carcary, 2020; Coker, 2022a).

Member checks fell into two camps: transcript validation or discussion of themes/theories. No one ever had any problems or disagreements. Everyone. Like audits, nothing was learned except going through the motions, and member checks should be of little value in theory development (see Thomas, 2017). No one in the dissertations researched mentioned the value or possible ethical issues with member checks, especially overcoming the power differential, aggregating other participants' interviews, sharing with fellow participants, and ownership of interpretations (problems mentioned by Buchbinder, 2011; Candela, 2019; Karnieli-Miller et

al., 2009). Member checks seem to be from a bygone era before modern technology replaced scribbling down in situ or post hoc what was stated or observed (Varpio et al., 2017).

Within the sample, member checks lacked guidelines or discussions and explorations of what was said, what was meant, and the reflections afterwards. Some researchers suggested guidelines and procedures (Birt et al., 2016; Carlson, 2010; Chase, 2017; Harvey, 2015; Simpson & Quigley, 2016), but few (e.g., Birt et al., 2016; Karnieli-Miller et al., 2009; Kornbluh, 2015; Reilly, 2013) explored the problem of disagreements with previous transcripts. Reanalysis might lead to the destruction of previous data, does not necessarily negate previous findings, and might create an infinity loop of new material that needed considered within the new context. Carlson (2010) and Zahavi (2019) stated as much: Research will not reproduce a phenomenon as the experience was actually lived or even recounted at one point in time, as a person's context changes continuously.

### 3.3.3 Saturation

Half of the sample of dissertations researched claimed saturation. Saturation, like all components of practices to produce validity and reliability, was always reached if attempted and had questionable value (Low, 2019). The meanings of the kinds of saturation varied widely if stated at all: data, thematic, and/or theoretical (Guest et al., 2020). Only one in the sample mentioned how saturation was met (in grounded theory), and the lack of specificity was common in other fields (Guetterman, 2015; Varpio et al., 2017). There was a finding seemingly striking on the surface that all researchers probably did reach saturation, but the real question was the following: So what?

In the field, researchers often had homogeneous, relational samples, coded deductively (and thereby limiting what one tried to find), claimed one question was a theme, and spent little time exploring topics (mirroring findings by Hennink & Kaiser, 2021 and O'Reilly & Parker, 2013). With very little data and extremely underdeveloped themes, there was probably great similarity between participants of a sample who were friends or acquaintances with the researcher and knew what was expected. Unlike formal methods for saturation, such as with intermittent thematic formation, item tracking, or saturation tables (Coker, 2022a, Kerr et al., 2010, or Lowe et al., 2018), there were no mention how anyone made such claims (echoed by previous studies, such as Mason, 2010 and O'Reilly & Parker, 2013). Guest et al. (2020) provided a very different method to reach saturation, though one suspects saturation cannot be reduced to strictly a quantitative endeavor.

The recommendations of experts in qualitative research provided a reason why everyone probably reached a meaningless saturation: structural minimalism. Researchers mapped to saturation their simplistic, direct questions and not a phenomenon. Many experts recommended limiting codes, categories, and themes to an artificial number; intensity of contacts with prolonged engagement and persistent observation should also be an important component (Gentles et al., 2015; Onwuegbuzie & Leech, 2007). Structured minimalism, resulting in surface-level results, was the call of leading qualitative researchers, such as Creswell and Saldaña, to limit coding and categories to 30-50 codes and 3-7 categories (V. Elliott, 2018). There should be angularity and depth, but saturation should be considered by

degrees (O'Reilly & Parker, 2013; Saunders et al., 2018).

Angularity is exploring a topic from many perspectives, which does not necessarily mean a large sample. Depth is finding the stories and nuances about a topic. Finding thematic and theoretical saturation would need a process to investigate by developing factors and negative cases. Few dissertations appeared iterative, with the testing of ideas, codes, and themes. Some were incoherent in category and theme development, claiming a priori a certain number was needed or expressing arbitrary standards. Like the wave of the validity and reliability magic wand, all one had to do was state “nothing new.” Topics which were limited and lacked thorough investigation resulted in surface-level saturation—question level or at the knowledge level, lacking contextualization (Weller et al., 2018, termed the problem saturation in salience).

A vignette explains the dilemma of depth and angle. There was a German Shepherd Dog named Kiki. When the owner entered the home after a long day of work, Kiki whined and ran up to the owner, wagging her tail. When the owner's son entered, she was shaking all over and jumping up and down, following him everywhere. When the son's friend entered, she loved him but had no respect, and jumped up on him and grabbed his arm with her mouth. Another friend who visited infrequently, saw the dog bark and hide under the table. He remarked, jokingly, “Every time I'm over, the dog is deathly afraid of you all.” How the interviews were conducted and who were sampled could produce an answer to the “So what?” question posited earlier.

Depth was limited if everyone has or only spoke the same surface-level answers as one. Angularity results from gaining a diverse perspective from everyone seeing the same thing differently, as no two people will occupy the same context. Limited, one-question research areas and sparse-time immersion provided neither the breadth nor depth to offer the complexity of a phenomenon. There might be surface-level saturation, but the 360-degree view will be severely lacking. A researcher's focus, positionality, and methodology can also create saturation which would be of limited value and failed to differentiate coding versus meaning saturation (Aldiabat & Le Navenec, 2018). Large samples were not needed, but exploring the perspectives of the participants observing the same phenomenon—such as the dog hiding under the table—gave a representative image through dissonance. Furthermore, a one-and-done sampling might reveal important voices were missing. Just because everyone said the same thing did not mean everyone meant, saw, felt, and experienced the same thing. The attitude-behavior disconnect was an entirely different matter.

### 3.3.4 Triangulation

Triangulation was popular, being used in over half the dissertations as a method to ensure validity and reliability. Hammersley (2008) listed four uses of triangulation, but he pointed out the following:

In other words, using data of different types can help us both to determine what interpretations of phenomena are more and less likely to be valid and to provide complementary information that illuminates different aspects of what we are studying (pp. 32-33).

Like all methods, if triangulation was attempted, it was a glowing success. All the dissertations used comparisons of internal data (most followed Creswell's definition and lacked the nuances of Denzin, see Fusch et al., 2018), though one also claimed theoretical triangulation. Some claimed triangulation with observations, though observations were either scant or nonexistent. The problem with triangulation was akin to the geographical replication: Successful triangulation required having other known spots; it was likely a researcher with the same positionality and methods would reproduce the same mistakes throughout the study (Makel & Plucker, 2014; Marks, 2007; Watt, 2007).

Triangulation suffered from common method variance, or the examination of a variable in the same way contaminates all research due to the perpetuation of systematic error (Marks, 2007; Podsakoff & Organ, 1986). Abdalla et al. (2018) provided a great overview about the lack of procedures or agreement, but the authors confused triangulation with trilateralism (claiming modern systems, such as GPS, utilized triangulation, though trilateralism was the standard). Triangulation required a known baseline while trilateralism needed a known value of an azimuth line and can be used in a sphere. All researchers in the present study looked internally, lacked a known value, failed to acknowledge working in a three-dimensional as opposed to two-dimensional space, and examined all variables in the same way. Researchers often located themselves as the known value and became the North star with which to measure the azimuth. Without a formal method to disrupt one's assumptions and biases with formal dysfluency methods, saturation and triangulation probably served to promulgate the problem of common method variance and could not be a substitute for a weak design (Hernandez & Preston, 2013; Thurmond, 2001).

Internal comparisons dominated triangulation usage in educational administration dissertations and served as a post hoc method to make claims of verification; the expansive definition of purposes and usage of different data sources, different researchers, different methods/methodologies, and different theories were lacking. Like the other methods listed, triangulation was a hollow term devoid of any methods and lacked challenges. One must know one's bearing and the angle to know the directionality as well as declination; merely claiming a singular study was triangulation stretched credulity. There was concern triangulation was more about the researcher, the desired results, and the theory than any method, with a confusion of the ontic and ontology. Most researchers presumed coherence should be the central goal of triangulation, but different data sets and methods should produce competing perspectives as the context changes (Barbour, 2001; Patton, 1999). Triangulation could be used to add to the richness of a phenomenon through identification of divergences.

### 3.3.5 Reflexivity

Perhaps no method was more poorly described in the dissertations than reflexivity, enabled by methodological illusions of post hoc remodeling of results (see Down et al., 2006; Fine, 1993). Besides the methodologies which rejected reflexivity, such as interpretative or hermeneutical phenomenology and autoethnography, everyone had the magic reflexivity wand which failed to show responsiveness and reactivity (purposes explained by Berger, 2015, and Morse et al., 2002). Reflexivity without method relies on the following dubious



position:

Reflexivity as self-positioning and self-reporting, in depending on realistic self-awareness and honest disclosure, is a rather pre-Freudian idea, assuming, as it does, that all of our critical personal parameters are available to the consciousness, and that people present themselves with no ulterior motives. These assumptions appear to be unwarranted (Salzman, 2002, pp. 810).

Validity and reliability were claimed as guaranteed, though many omitted any method beyond journaling and peer debriefing. Journaling, or retreating into one's head, was all it took. If only eliminating biases were so simple. All one had to do was write a section of reflexivity, and voila, one neutralized any biases though the alignment between researcher and theory (Baumeister & Newman, 1994; Ditto & Lopez, 1992), which suggested a self-serving bias corrupted by where and what one searched.

How one could be an escape artists from oneself never materialized in any dissertation. Magical reflexivity and bracketing eliminated the researcher from the study as if true neutrality could be reached (Chan et al., 2013; B. Smith & McGannon, 2018). Researchers claimed to remove "experiential analysis," make biases "irrelevant," "compartmentalize," and "ensure" neutrality. There was never a mention beyond the superfluous of the hows and whats, especially with the problem every facet of research weighted confirming cases, a consistency motif, and followed the results researchers desired (Biemer, 2010; Podsakoff & Organ, 1986). Olmos-Vega et al. (2022) provided many possible methods, but no one listed anything besides someone did something. Kim (2015) called for reflexivity to be used as critique and the development of alternatives, but reflexivity in dissertations served a very different purpose. Unless working for dysfluency and disconfirmation, reflexivity was a.) probably a false method and b.) served to confirm and validate the researcher's positionality within the research (Jamie & Rathbone, 2021).

A paradigm shift was needed in reflexivity by considering cognitive sciences to structure and manage biases (see Dror in articles such as Kassin et al., 2013). Goffman (1978) pointed out the problem of impression management. There was the arrogance of self-questioning to create the appearance of muting the self to avoid the unimaginable quandary of autoethnography. Covert autoethnography was the attempt to keep the researcher's voice but hid the instrumentality (Coker, 2023). Connected to covert autoethnography, St. Pierre (2021) suggested a rationale: A researcher's value subverts actions to a positivism, rooted in the self. Values incongruent between researchers and participants probably hinder effective reflexivity (Catapano et al., 2019). A formalized method to reject confirmation bias (McSweeney, 2021) could be conducted by adopting all or some of the following: Consider the base rate, negative cases, adversarial collaboration, rejecting certainty, consider alternatives including the opposite, empirical measurement to counter overconfidence, framing, close inferences to the data versus one's politics, discomfort, outside sources, and formally writing the hypothesized end results before beginning, etc., could problematize a reflexivity reduced to a method which revealed little evidence of value (Friedman et al., 2017; Gringeri et al., 2013; Pillow, 2003; Tufford & Newman, 2012).

### 3.3.6 Transferability and Generalizability

If every other method mentioned was a positive, glowing success, transferability and generalizability were questioned. For most dissertations, transferability and generalizability were used interchangeably, seemed to be an afterthought despite all being required to have a value-driven purpose, and most claimed low transferability or generalizability. There was a haze, as how or what and to whom were lacking clarity (Onwuegbuzie & Leech, 2010, pointed out the problem of defining what characteristics produce transferability and utility; Firestone, 1993, stated there was a need for scope conditions, or what conditions were the findings applicable under). Transferability and generalizability lacked definition about sample to population, case to case, and/or analytical (Onwuegbuzie & Leech, 2007). A central question: If there was no transferability or generalizability, what was the point of the research? Porter (2007) answered the question: If a study had value, there should be a utility.

### 3.3.7 Limitations and Delimitations

The major limitation was probably unspoken: Educational administration doctoral programs, especially the Ed.D. programs, often have one or two courses required to complete a qualitative or quantitative dissertation (Lochmiller & Lester, 2017, called for improved preparation). The dissertation was, as a consequence, a pilot study, conducted by most students working full time. An overarching theme dominated limitations: Limitations were really delimitations, resulting in an *apologia* for qualitative research. Most researchers in the dissertation claimed sample problems (size, location, and selection, though as Hennink & Kaiser, 2021, found there were often no qualifications to such claims), method/methodology, and geographical diversity (Shaver & Norton, 1980, found the same long ago that educational studies have suffered from poor sampling methodologies). All points were delimitations chosen by the researcher while picking a relational sample, yet cast as the major limitations (Coker, 2022a). Some spoke about the issues common to all qualitative research by design, though some were bizarre: researcher's biases, participants' biases, self-reported data, and participants having different experiences. Less common limitations were lacking triangulation and little time to conduct the fieldwork.

Researchers in the dissertations struggled with the concept limitations were factors which hindered the research and were outside the researcher's control. One should ask during a design of research: Will the sample answer the research question? Is geographical diversity amenable to the purposes? Does the methodology selected answer the question? Jerolmack and Khan (2014) provided a delimitation which was an unstated limitation in the analysis of the dissertations: The ubiquitous use of interviews equated to action, which a century of research suggested what was said and what was done were generally two entirely different matters. Another salient issue was large samples were often inferior in qualitative research, as the time immersion would suffer (Micceri, 1989). The driver for the limitations/delimitations confusion probably stemmed from the requirement to have a limitations section and the misuse of qualitative research's intentional use of small  $n$  as a strength and not a weakness (Vasileiou et al., 2018, has found similar problems in peer reviewed articles).



### 3.4 Contradictions and Incongruities

Though not an aim, a metatheme connected all the phases of the dissertation: Frequent starts, stops, and revisions led to contradictions and incongruities. First, entire sections were repeated ad nauseum; authors should trust readers do not require the same section repeated sometimes three or four times. Secondly, lacking a coherent design, changes or decisions which caused a ripple were not reconciled. There were many examples: A researcher claimed 2 follow-up interviews, but then conducted 1 with a focus group; sampling changed in many studies, from purposive to snowball, etc.; criteria to develop semistructured interview changed between Chapters 3 and 4; bracketing would be done but then it was not; and transferability, triangulation, and saturation mentioned in Chapter 3 and never appeared. The lack of a coherent design meant many methods and methodologies made little sense between intentions and practices.

## 4. Discussion

Quality in qualitative research is more than simply listing Lincoln & Guba, Denzin, Merriam, Morgan, Glaser, Strauss, Charmaz, Patton, Moustkas, Creswell, and van Manen, etc. Cookie-cutter approaches and checklists can guide and improve studies, but such *pro forma* name-dropping cannot be the substitute for validity and reliability. Validity and reliability were baked into high-quality qualitative research through the following from the beginning: systematicity, unbiased attempts, representativeness and relevance, openness, utility, normotoxicity, and data-driven (SURROUND). Quality was neither citing nor solely evaluating post hoc confirmability, dependability, credibility, and trustworthiness or the many other iterations of validity and reliability. The SURROUND principles hinged on one simple question: Did the researcher tell the story well and completely of the participants? Every step, every action should translate into a valid and reliable study. Researchers cannot escape garbage in, garbage out (GIGO).

The SURROUND principles happen simultaneously, but the root was the S, or systematicity. Without systematicity, the other principles most probably happen helter-skelter. If a researcher, novice or otherwise, spent little time in the field and brashly and haphazardly examined the data with the intent to give the right answer (Gioia, 2021), one cannot save the results by claiming audits, member checks, and a plethora of many other sophistries. Flexible formulaic and strategic mapping in an iterative fashion using the frameworks should drive qualitative research. A key input of strategic mapping was actively considering alternatives, objectively evaluating practices, and predicting problems. (Strategic mapping is intentionally a gerund, highlighting an ongoing process.) The principles of SURROUND are as follows:

- ❖ **Systematicity.** Systematicity was more than dropping the moniker of a method and person championing it. The devil was in the details. Due to length requirements, many peer reviewed articles offered little evidence of systematicity. Systematicity was processual: deep immersion in designing, collecting, and analyzing data, with coherence in all phases of research (Aspers & Corte, 2019; Poucher et al., 2020). A key concept should be rooted in the

theoretical and paradigmatic nature of the phenomenon under investigation beyond one's personal preferences (Bird, 2014). To be systematic, there should be waves of analysis breaking down and reformulating the data in a loop to arrive at a conclusion which was always tentative (Barbour, 2001). A breakthrough should be the development of microprocesses with exacting definitions which incorporate explicit, tested methods for steps generally included in qualitative research, e.g., triangulation/crystallization, saturation, reflexivity, and positionality, etc.

- ❖ **Unbiased attempts.** Unbiased does not mean the elimination of biases but connotes three actions: identification, separation, and minimization. Usually an -ism was seen as a position and lacking objectivity. Quite the contrary, all data is data, but one must report the differences between the researcher's biases, introduced biases, and the findings while shedding the idea everything must be positivist and significant results (Greenwald, 1975; Maier et al., 2022; Roulston & Shelton, 2015). Active endeavors throughout the research process are required to find and minimize biases (elimination was ideal but a fool's errand). Dogmatism, with the reciprocity between researcher bias and participant bias, creates a research project where most everyone centers on the same end objective through doctrinal and relational means (Benge et al., 2012; Zmigrod, 2022).
- ❖ **Representativeness and Relevance.** Even systematic research can lack representativeness and relevance. Representativeness—rigor made visible--means there was sufficient and disperse coverage of the analysis to arrive at an individually, collectively, and contextually plausible answer to the research questions (Mays & Pope, 2000). Relevance plagues much of each discipline's research: Instead of standing on the shoulder of our predecessors, researchers were often blind and believed to have discovered something novel. "Incentives for surprising, innovative results are strong in science" (Nosek et al., 2012, para. 4) proved true in all disciplines. Theoretical and conceptual understandings placed the research into context and were more than name-dropping the popular theory of the day with blind adherence. There should be a tension among one's theoretical and conceptual framework, results, and analysis.
- ❖ **Openness.** In contrast to being unbiased, there was an omission of looking at extremes, opposites, and outliers where researchers see and find what they desire (Palaganas et al., 2017). Maxwell (1992) lamented a God's eye view, but researchers often were perched atop the world. The researcher must confront findings by looking for disconfirming evidence; such nuances might develop counterstories as well as explicating the multivocality and tension of the inherent diversity within every sample.
- ❖ **Utility.** Relevance was how the research fit into the previous findings and the field; in contrast, utility speaks to one's present research. There was one main question: How does the research contribute to the understanding and operation of the state of knowledge (Brooks & Normore, 2015)?

- ❖ **Normotoxicity.** Experts preached qualitative research was chaotic, nonlinear, and problematic. Yet, most researchers published results by smoothing all findings to a coherence in paradigms, theories, methodologies, and results (St. Pierre, 2021, citing Kuhn). While some claimed a distinction with quantitative methods, most qualitative research suffered from a lack of creativity and reduced all findings to three or so key findings. There was a pretend super-homogeneity (Walsh & Downe, 2005). Just as the quantitative side of research deals with overfitting, examine most extant research from most any researcher, and one sees the impossible phenomenon: Everything fits—no outliers or negatives to be found. What does not fit?
- ❖ **Data-Driven.** Whose findings were one reporting? The researcher's, the participants', or both? The intensity formula, based upon persistent observation and prolonged engagement, must also have a continuous reappraisal and challenge of emergent findings. There should be clarity and alterity, with weight on the participants as shaping the collection, analysis, and findings. Depth and angularity should connect data-driven with representativeness and reconstructions, borne of a systematic approach.

Research could be improved by using strategic mapping with the end in mind. Everything should involve defining delimitations and developing a negotiated coherence between and among all steps of the research process (Coker, 2022a). Part of the process should include shedding claims of perfection (Tracy, 2010) in favor of moving from satisficing to optimal; one does not have to be confessional, but making the dissertation the pilot will create limitations and problems. Mapping validity and reliability from the beginning (Hays et al., 2016), especially direct consideration of persistent observation and prolonged engagement, holds immense promise. Larger sample sizes were neither always better nor preferable in both qualitative and quantitative research (see Lortie-Forgues & Inglis 2019 for the problem in quantitative research, but the paradox was qualitative research rarely finds such uninformative effects). If researchers ignored directionality and relational sampling (by failing to recognize one's emotional and personal vulnerabilities, Down et al., 2006), one might as well skip Chapters 2-4 and proceed to Chapter 5.

“In doing phenomenological research, through the reflective methods of writing, the aim is not to create technical intellectual tools or prescriptive models for telling us what to do or how to do something” (van Manen, 2007, pp. 13). Qualitative research should be akin to negotiating an agreement, with an iterative process, false starts, failures, and methods which produce questionable value. Conceptual dilution of the methodologies and methods, often devoid of contextualization, harms all research. There was danger that theory led researchers to limit openness to contradictory data and ignoring questions of believability (Bowen, 2006; Freeman et al., 2007). Reducing what and how one operates to dropping names and terms with little erudition plagued much of research, from qualitative to quantitative.

Qualitative research must shed a predetermined narrative forcing results; hindsight bias, or an “illusion of causality” by forming what one wants to see because one works backwards, is a

major problem (Connelly & Clandinin, 1990, citing Crites, pp. 168). A concern within the relational sample paradigm was using gimmickry to find what one wanted and claiming validity and reliability without regard for reciprocity with the biases of the researcher, the participants, and expectations during interviews and/or observations (Benge et al., 2012; Harrison et al., 2001; Reilly, 2013). Concerns with being overly coherent and confirmation of one's worldviews have been expressed by others:

But from where do theories come? It seems quite clear that cultural values must be an important source for theories: values guide our attention to what is good and important. Our views of what the world is like are shaped by what we think the world should be like (Peng et al., 2001, pp. 25).

A systematic way to consider the context, the phenomenon, and application to theory (Thorne, 2000, citing Morse) could disrupt the shaping of the world into one's schema, but the processes must be active resistance and acceptance of frayed findings as endemic. Unconscious psychological phenomena, positive suggestions, arousal, rejection of negative events, and false memories can cause biases in remembering and processing data (Makin, 2016; Shaw, 2020; Van Damme & Smets, 2014). Such considerations were largely missing from qualitative studies in education, but following other scientific fields could provide a model. As many philosophers and researchers lamented, oversimplification, superficiality, ignoring the time continuum, and illusions of truth were marshalled to create a positivist-post-positivist paradox.

## **5. Limitations**

There were a number of limitations which could improve future research and answer new questions. Saturation was monitored with intermittent thematic formation, and some sections were more fully mapped than others. Sections which could profit from a larger sample or different methodology to elucidate the themes were methods/methodologies, ethics, and themes, but all were for different reasons. The methods/methodologies produced a salient theme, but there was much more variance between claims and actions; since the phenomenon was broad, the diversity of results could further elaborate the issue. Ethics turned out to have scant answers or evidence; since many dissertations lacked ethics sections, and the ones which did were superficial, surface-level saturation was reached which could be improved by thematic sampling. While there was a coherent answer to theme development in the dissertations, what was stated does not answer the actual process; a different methodology beyond archival research would be needed. A last issue, not addressed but of interest, was comparing Ed.D. and Ph.D. dissertations as well as examining specific preparations.

## **6. Conclusion**

Perhaps most all research possesses one common characteristic: The chance of being false was much greater than being true (Friedman et al., 2017). Sartori (1970) stated a problem

plaguing quantitative research, often overlooked: Numerical rating scales were usually arbitrary. “Whatever the statistics show, it is fine to suggest reasons for your results, but discuss a range of potential explanations, not just favored ones” (Amrhein et al., 2019, para. 25). Qualitative research often developed its own scales and favored explanations in its research, but there were no tails amidst claims of perfect central distribution in all findings. How results can be perfectly uniform every time should be pause for concern, but researchers often searched to confirm their preconceived notions to prove the desired solutions by whatever means possible (Cox, 2012; Fanelli, 2009; Freeman et al., 2007). Bergen and Labonté (2020) detailed a prime reason for finding perfection: “Social desirability bias is problematic because it can lead to overestimation of the positive and diminished heterogeneity in responses, resulting in a questionable appearance of consensus” (para. 4). Social desirability was bidirectional, with field data being one aspect and the researcher and the cultural norms of the university being another.

There seemed to be a certainty in research: If one employs a qualitative technique, it worked and ensured validity and reliability. Moving away from illustrative theorizing (Gehman et al., 2018), liberation from univocality of self (Mizzi, 2010), and challenging claimed processes beyond a name (Morse, 2021) could provide direction to improve and sustain qualitative research. Most educational dissertations provided little value or utility, with little application to praxis (Hallinger, 2011). Researchers need to shake off the yoke of provincialism (Geertz, 1984) and accept fragmented understandings as the central theme of all research. Strategic mapping opens the possibilities for improvement for researchers to craft, monitor, and report qualitative studies.

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