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# Financial Management Practices and Growth of Small and Medium-Scale Enterprises: The case of Kassena-Nankana West District

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## Abstract

The promotion of financial management practices and growth of Small and Medium-scale Enterprises (SMEs) can contribute significantly towards the sustained elevation of a nation for a better or more humane life. SMEs play a crucial role in addressing the impediments of poverty, inequality and job creation. Yet, many SMEs face numerous challenges ranging from the lack of capital, poor management skills and the application of best financial management practices.

This paper explores SMEs' financial management skills and practices in relation to their growth. The study used questionnaire to collect data from managers or owners of SMEs. Descriptive statistics was used to present the results of the data. Not only that but also, a multiple regression model was also used to test the correlation between financial management practices of SMEs and business growth. The results indicate a moderate correlation between the financial management practices of the SMEs and the growth of the enterprises. Based on the findings, it is recommended for targeted financial education programmes to help managers and owners of SMEs develop and adopt best financial management practices.

**Keywords:** Small and medium enterprises, financial management practices, enterprise growth, Kassena-Nankana West District, Ghana

## 1. Introduction

The Kassena-Nankana West District is one of the thirteen districts in the Upper East Region of Ghana. Agriculture which is the dominant economic activity in the local economy of the district employs over 68.7% of the people (GSS, 2014). However, due to the erratic rainfall pattern,

there is no major farming activity half of the year (October to April) when the rains stop (CIDA, 1999). Consequently, poverty is substantial in the district. The incidence of poverty in the district is estimated at 70% (GSS, 2014).

Thus, the promotion of small and medium-scale enterprises (SMEs) can address the impediments of poverty, inequality and job creation (Gebregizabher & Akeem, 2015). An increase in SMEs' growth can transform rural populations into higher household income earners (Maksimov, Wang & Luo, 2017). SMEs are easy to start, requires comparably less capital, and they can produce goods and services for both local demand and export (Mahanti, 2019).

Although more than 85% of enterprises in Ghana are SMEs, majority of them are not competitive and in most instances fail to survive or grow (International Trade Centre, 2016). The major challenges to the development of the SME sector include shortage of debt and equity financing, high cost of borrowing and rigid interest rates (Abor & Quartey, 2010). Not only that but also, inadequate financial management skills and application of best financial management practices are some of the factors contributing to SMEs' failure (Akande, 2011; Adeniran & Johnston, 2012).

In this regard, the aim of the study is to contribute to the advancement in the relevant literature towards effective financial management practices and growth of SMEs. This knowledge could be important for existing and future managers of SMEs as well as business school educators and entrepreneurship as a whole. In next to follow, a review of the literature is presented to put the study in perspective, followed by the methods through which data were collected to illuminate the research topic. In the concluding part, the findings are discussed, then recommendations and conclusion made.

## **2. Literature Review**

### *2.1 Entrepreneurship and SMEs*

Entrepreneurship and SMEs' development has globally been acknowledged as a vehicle for economic growth and development (Churchill, 2013). Entrepreneurship and SMEs are concepts that tend to be used interchangeably to describe businesses with limited resources seeking to achieve the same goal or objective, but despite the similarities of these concepts, there are also differences (Lee-Ross & Lashley, 2009). Entrepreneurship differs from SMEs to the extent that entrepreneurship is a process leading to the creation of SMEs and business ventures; whereas SMEs only represents firms or businesses in small and medium sizes.

The literature on entrepreneurship is characterized by a proliferation of theories, definitions and taxonomies that often conflict and overlap (Lee-Ross & Lashley, 2009; Parker, 2003). As a result, there is no unanimity as to who the word 'entrepreneur' should be applied to (Richtermeyer, 2002). However, in almost all of the theories and definitions of entrepreneurship, there is agreement as to the kind of behaviour that it entails (Hisrich, Peters & Shepherd, 2005). This behaviour includes: 1) taking of initiative; 2) the organisation of social and economic mechanisms to turn resources and situations into practical accounts; 3) the acceptance of risk or failure, and; 4) the rewards of independence, personal satisfaction, profit,

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money or success (Hisrich, Peters & Shepherd, 2005).

Kuratko and Hodgetts (2004) define entrepreneurship as a dynamic process of vision, change and creation which requires the application of energy and passion for implementing new ideas and creative solutions: the essential ingredients of which are 1) the willingness to take calculated risks in terms of time, equity, or career; 2) the ability to formulate an effective venture team; 3) the creative skill to marshal needed resources; and 4) the vision to recognize opportunity where others see chaos, contradiction, and confusion. Further, entrepreneurship is the driving force for initiating business ideas, mobilizing human, financial and physical resources for establishing and expanding enterprises, and job creation (ILO, 2004).

Similar to entrepreneurship, there is no universally accepted definition of SMEs, as different countries have different criteria for defining SMEs (Berisha & Pula, 2015; European Commission, 2005). Whereas SMEs are referred to as small businesses, others describe them differently (small and medium sized enterprises, small and medium enterprises, or micro, small and medium enterprises). Generally, SMEs are defined mainly using criteria such as: number of employees, sales volume and value of assets (Longenecker & Loeza, 2010; OECD, 2017). In this context, SMEs are defined as economic enterprises or activities which employ not more than one hundred persons, and whose total asset base (excluding land and buildings) does not exceed the cedi equivalent of \$1 million in value (Venture Capital Trust Fund, 2004); and are businesses financed by one individual or a group of individuals who are geographically localised (OECD, 1997).

The role of SMEs as the engine of economic growth has long been established (Aryeetey & Ahene, 2005; ILO, 2007). Across countries, SMEs have an important role to play in achieving the Sustainable Development Goals (SDGs) by promoting inclusive and sustainable economic growth, providing decent employment, and reducing income inequalities (OECD, 2017). Their role in terms of production, employment generation, contribution to exports and equitable distribution of income is very critical. The sector can provide opportunities to a large number of capable and potential entrepreneurs who are deprived of appropriate opportunities (OECD, 2017).

SMEs make up more than 95% of all businesses worldwide, and represent a path to poverty eradication in developing countries (Abor & Quarterm, 2010; Kauffmann, 2006). In Ghana, the SME sector is made up of business activities such as provisions and retailing shops, supermarkets, restaurants, food vendors, hair dressing, barbering salons, clothing and tailoring shops, carpentry and furniture shops, and small scale manufacturers of fruit drinks, and sachet water (Ackah & Vuvor, 2011). Those in rural areas comprise mostly family businesses, women in production of local crops, leather works, timber and mining (Kayanula & Quarterm, 2000). Other value-added SME activities in the agriculture value chain include; meat and fish processing, rice milling, groundnut oil and shea butter extraction. Pottery, blacksmithing, artisanry and traditional weaving of textiles are also undertaken in some communities in small scale (JICA, 1999).

SMEs are the backbone of the Ghanaian economy representing about 85% of businesses, largely within the private sector, and contributing about 70% of Ghana's gross domestic

product (GDP) (International Trade Centre (ITC), 2016). Additionally, the SME sector is estimated to be made up of 70% of all industrial establishments, and absorb more than 60% of the employed labour force in rural areas (GLSS-3, 2002). If properly structured and capitalized, SMEs have the potential to grow and spearhead the accelerated growth of the economy and rural areas (GPRSII, 2005).

Despite the important role SMEs play in the Ghanaian economy, the financial constraints they face are daunting, leading to a negative impact on their development and potential for driving the economy (Abor & Quarterny, 2010). Financial access is critical for the growth of SMEs as it allows entrepreneurs to innovate, improve efficiency, and also expand their businesses (World Bank, 2016). Therefore, *there is the need to improve the business conditions of SMEs, especially access to/and the management of financial resources for sustainability.*

### *2.2 SMEs and Financial Accessibility*

In both developing and developed economies, easy access to credit is a very important factor in accelerating investments and for transforming small businesses into strong enterprises (OECD, 2017). However, in many African countries, access to credit is mainly the reserve of corporate bodies, leaving out small enterprises whose micro-investments can have a great bearing on the economy (Faye & Thouraya, 2013). SMEs face greater financing obstacles than larger firms as they enjoy less access to external finance and face higher transactions costs and higher risk premiums (World Bank Group, 2018). For example, around 25% of SMEs in Africa are classified as credit constrained (World Bank Group, 2018).

Africa's financial system is under development in terms of low income levels, inflation, high illiteracy rates, inadequate infrastructure, governance challenges, high cost of borrowing and rigid interest rates (Faye & Thouraya, 2013; Mensah, 2004). The sector tends to suffer because SMEs are viewed as a less attractive investment opportunity due to the high levels of uncertainty and risk factors including a limited track record in raising investment and suitable returns to investors, non-existent or very limited internal controls, and few tangible assets to offer as security (ILO, 2007). This calls for inclusivity of the financial infrastructure and services for sustainable enterprises.

The importance of financial inclusion is increasingly recognized by policymakers around the world (Blancher, 2019; World Bank Group, 2018). According Blancher (2019), financial inclusion refers to making financial products and services accessible and affordable to all individuals and businesses, regardless of their personal net-worth or company size; and that it strives to remove the barriers that exclude people from participating in the financial sector. Improving SME financial inclusion can help increase economic growth, job creation, and the effectiveness of fiscal, monetary policy and financial stability (Blancher, 2019).

### *2.3 SMEs and Sources of Financing*

Business financing involves the procurement and utilization of funds for effective and efficient business operations (Arcand, Berkes & Panizza, 2015). Across all stages of their life cycle, SMEs require access to appropriate sources of financing for their creation, survival and growth (Abbasi, Wang & Abbasi, 2017; OECD, 2018). SMEs need finance for a variety of purposes

including providing working capital, hiring staff and re-financing of existing loans. Without finance, SMEs cannot acquire or absorb new technologies and expand to compete in global markets or strike business linkages with larger firms (United Nations, 2001).

Financial services cover a range of products or instruments, including credit, savings, insurance, leases, equity investments, payment services and remittances (International Labour Organization, 2007). Commercial banks, non-governmental organizations (NGOs), and credit unions have traditionally provided the bulk of credit to SMEs (Beck, 2013). In Ghana, various governments have attempted to operate lending schemes for SMEs (Mensah, 2004). For example, the Business Assistance Fund was established in the 1990s to provide direct lending to the SME sector. Not only that but also, the Ghana Investment Fund was established in 2002 as a credit facility by financial institutions to augment the capacities of various companies. Additionally, the Export Development and Investment Fund (EDIF) was established to aid export oriented companies borrow up to \$500,000 over a five-year period at a subsidized cedi interest rate of 15%.

Debt and equity are the two major sources of financing for SMEs and entrepreneurs (Abbasi, Wang, & Abbasi, 2017; OECD, 2015). Equity financing means exchanging a portion of the ownership of the business for a financial investment in the business. Equity financing comes from many sources including an entrepreneur's friends and family, or other investors (Abbasi et al., 2017). Through private equity, wealthy individuals, investment funds or institutions participate fully in the entrepreneurial risk of the business as capital is made available without the provision of security.

On the other hand, debt financing involves borrowing funds from creditors with the stipulation of repaying the borrowed funds plus interest at a specified future time (OECD, 2015). Debt financing occurs when a firm raises money for working capital or capital expenditures by selling debt instruments to individuals and/or institutional investors (Abbasi et al., 2017). In return, the individuals or SMEs receive a promise that the principal and interest will be repaid. Debt finance is the most widely used form of finance as it is generally one of the least expensive ways to raise funds (Quartey, Abor, & Iddrisu, 2017).

SMEs can also be funded internally and externally (Abbasi et al., 2017). Whereas internal funds include investment profits, sales of assets, extended payment terms, reduction in working capital and accounts receivable; external sources are from firm owners and relatives, banks, financial institutions, suppliers, merchants, government and non-government organizations (Beck, 2013). Bank lending is the most common source of external finance for many SMEs and entrepreneurs (OECD, 2018). However, in Ghana, bank loans account for less than one-quarter of SMEs' total debt financing (Abor & Biekpe, 2007).

#### *2.4 Constraints to SMEs Financing*

In Ghana, the lack of adequate access to credit is the leading factor stifling the growth of small businesses (AGI, 2011). Small firms have limited access to capital and money markets, and therefore suffer from chronic undercapitalization (Nkuah, Tanyeh & Gaeten, 2013). SMEs are regarded by investors as high-risk borrowers due to insufficient assets and low capitalization, vulnerability to market fluctuations and high mortality rates (United Nations, 2001). Banks

regard SMEs as too risky and expensive to give loans to (Hishigsuren, Spahr, Estevez & Magnoni, 2014).

Typical barriers to accessing bank finance for SMEs include the lack of collateral, brief or nonexistent business track records, cost of finance, fragile financial and management systems, and the uncertainty of profitability (Shinozaki, 2012). Lending to SMEs is mostly based on collateral than is the case for larger firms (Blazy & Weill, 2013). Collateral is an asset pledged by a borrower to a lender for a loan for the purposes of redemption in case of a default (Balkenhol & Schütte, 2001). However, the collateral available to SMEs is often inadequate for projects due to the fact that the backed collaterals are usually lowly rated by lending banks to ensure that the loan is realistically covered in case of default (Binks et al., 1992). Moreover, in developing countries, 78% of SME collaterals are in the form of movable assets (i.e., machinery, equipment, or receivables), but inadequate legal and regulatory environments in these countries make banks reluctant to accept movable assets as collateral (Alvarez, 2011).

In addition, the availability of relevant data is critical for the assessment of SME financing needs by financial institutions (Alliance for Financial Inclusion, 2019). Appropriate data enable the differentiation and segmentation of SMEs for suitable interventions to specific groups. Accurate and comprehensive data also inform the selection, prioritization, sequencing, benchmarking and monitoring of SME finance (Demirguc-Kunt, Beck & Honohan, 2008). Unfortunately, assessing the creditworthiness of SMEs is a challenge as a result of the lack of credit information of most SMEs (Ayyagari, Demirgüç-Kunt & Maksimovi, 2017). Also, SMEs often do not have audited financial statements that allow a better picture of the enterprise and its projected profits (Nkuah et al., 2013). Moreover, such small firms also lack proper accounting procedures and owners easily mix their business and personal finances, making their financial statements unreliable (Abor & Quartey, 2010).

The cost of finance is another major constraint to SMEs in developing countries (Abor, 2007). Lending to small businesses can be seen to be time consuming and costly for banks and other financial intermediaries. Furthermore, high transaction costs of processing, monitoring, and enforcing small loans increase breakeven interest rates for loans (Ayyagari et al., 2017). Also, access to competitive interest rates is reserved for blue-chip companies while loan interest rates offered to SMEs remain high (United Nations, 2001). Moreover, high administrative and transaction costs of lending or investing small amounts do not make SME financing a profitable business.

Traditionally, most banks in many developing countries lend to governments because it is considered less risky and can also offer higher returns. This is detrimental to private sector borrowers including SMEs (OECD, 2018). A way to reduce financing obstacles for SMEs is to strengthen the infrastructure that supports financial transactions, not forgetting the laws, regulations and institutions to create, register and enforce collateral, insolvency regimes and credit reporting tools (Blancher, 2019). A good business environment enables entrepreneurs provide the incentives for enterprises to thrive (International Labour Organization, 2007). Thus, irrespective of the accessibility to financial services, entrepreneurs will be discouraged from taking reasonable risks if the business environment is volatile, precarious or constraining. Therefore, lending institutions should endeavour to improve their ability to provide financial

services to SMEs through commercial mechanisms that reduce costs and yet, minimize their risk exposure (United Nations, 2001).

Also, the management of SMEs is an acknowledged challenge that has proved difficult to overcome (OECD, 2000). SME owners are often managers of their enterprises and usually have no formal qualifications in management and leadership (De Kok, Uhlaner & Thurik, 2006). Banks, before they provide loans, often assess one's personal qualities and competence to run a firm and the capability to manage funds. Studies show that there is a positive relationship between higher education, management experience and skills as well as business planning and business growth. Particularly, SME skills and strategic vision are key ingredients in any effort to broaden the range of financing instruments (OECD, 2018).

### *2.5 SMEs and Financial Management Skills and Practices*

Financial management entails the planning, organizing, directing and controlling of financial activities such as the procurement and utilization of funds of enterprises (Ross, Westerfield & Jaffe, 2009). The financial management functions of a business include investment decisions, financial decisions and dividend decisions (Marx, De Swardt, Beaumont-Smith, Naicker & Erasmus, 2004). While investment decisions relate to investment in fixed assets or capital budgeting; financial decisions relate to raising finance from various sources; dividend decisions relate to profits and the proportion that should be retained in a business to finance development and growth, including the proportion which may be distributed to the owners.

Unfortunately, SMEs' participation in the business sector is challenged by factors including entrepreneur incapacity, inadequate financial skills, and poor management practices (Akande, 2011; Adomako & Danso, 2014; Nkosi, Bounds & Goldman, 2013; Anokye, 2017; Ansong & Gyensare, 2012). For example, the misuse of capital, poor cost control and poor cash flow management are serious challenges of many entrepreneurs (Cornwall, 2005). If SMEs are not managed well from a financial management point of view, they cannot survive over the medium to long term (Agyei-Mensah, 2011; Anokye, 2017; Ansong & Gyensare, 2012; Nunoo & Andoh, 2012). A study by Rajaram and O'Neill (2009) in KwaZulu-Natal found that most SMEs did not possess the financial management skills needed to function optimally and to reach their full potential with regard to profitability and growth.

Other studies (Mensah, Azinga & Sodji, 2015; Mbroh & Attom, 2011; Musah, Gakpetor & Pomaa, 2018; Prempeh, 2015) in Ghana revealed that most owners and managers of SMEs had limited formal education and weak management skills, and that these deficiencies inhibit the growth and sustainability of their businesses. For example, a study by Afrifa (2013) on the impact of education and work experience on SME financial management concluded that managers who had more education and experience were better placed for financial management. Also, Nketsiah (2015) noted in a study that 80% of SMEs had poor financing management capabilities and as such use manual records as opposed to computerized records for record keeping. Similarly, Mbroh and Attom (2011) in a study also concluded that most SMEs fail to keep proper books of accounts due to low levels of education and inadequate knowledge in accounting procedures.

The financial literacy levels of owners/managers of SMEs are important in explaining the utilization of financial services (Nunoo & Andoh, 2012). The financial capability of SME managers or owners can affect their behaviour in managing business finances (O'Donnell & Keeney, 2010; Finlayson, 2009). Standard financial management practices can give SMEs an accurate depiction of business finances including revenues, expenses, profits, capital, cash flow and formal records that provide in-depth insights into financial information (International Finance Corporation, 2017). Record keeping, determining future profitability, managing working capital, measuring past performance, tax and legal entity compliance are identified as key aspects where small business owners require training (Kirsten, 2013).

Schwarze (2008) recommends that in order to survive, SMEs should first acquire financial management skills that assist in short-term decision making. In a similar fashion, Gitman (2010) identifies two components of short-term planning for small businesses such as profit planning and cash flow planning. Profit planning involves forecasting income and expenditure while cash flow planning involves forecasting cash flows. Thus, there is no gainsaying that targeted financial education programmes can help entrepreneurs develop and improve their long-term strategic approaches to business financing, enhance the understanding of the economic and financial landscape of relevance to their business, identify and approach providers of finance and investors, understand and manage risks for different financial instruments (Kirsten, 2013).

### **3. Research Methodology**

The study adopted a quantitative approach involving the use questionnaire for data collection (i.e., Cohen, Manion & Morrison, 2007). The use of this approach to research allowed for a straightforward analysis of the data. The stage sampling technique was used to select the SMEs (N=120) composed of merchants, government contractors, petty traders, sachet water producers and other service providers. Thereafter, questionnaires were administered to the owners/managers of the SMEs. One aspect of the questionnaires covered dichotomous variables relating to respondent sex, educational status, and type of enterprise. The other aspect was on SME age, financial management skills and enterprise performance was on a scale of 1-5: Where; (1) Strongly Disagree, (2) Disagree, (3) Neither Agree nor Disagree, (4) Strongly Agree, and (5) Strongly Agree). The returned questionnaire were (N =110) representing a retrieval rate of 73%. The Cronbach's Alpha coefficient test of the resulting data was (0.5:  $\alpha = 0.903$ ) which is satisfactory (Kline, 2011).

**Dependent variable:** The dependent variable is the age of the SME. The number of years an enterprise has been in operation affects its ability to grow (Mann & Sager 2007). Also, the age of a business is associated with the firm's risk of failure, success or performance. Age could actually help firms become more efficient (Martins, Ligthelm & Wijk, 2003).

**Independent variables:** These variables concern SME managers'/owners' educational status, work experience, and their financial management practices.

#### *3.1 Multiple Regression Model*

A multiple regression model was used to test the correlation between SME financial practices



and enterprise growth. A multiple regression model was preferred because it reveals statistical relationships between variables and can be used to predict or estimate the behaviour of variables (Kline, 2011). The model summarizes the relationship between the dependent variable Y and multiple independent variables X.

$$Y = \beta_0 + \beta_1X_1 + \beta_2X_2 + \beta_3X_3 + \beta_4X_4 + e$$

Where: Y = Enterprise Performance

$\beta_0$  = Constant

B1-B4 = Beta coefficients

X1 = Educational status of managers/owners

X2 = Entrepreneur experience

X3 = Audited financial statement

X4 = Keeps track of expenditure and income

e = Error term

#### 4. Results

The first part of the results presents a frequency tabulation of SME owner/manager sex, educational status, and type of enterprise. Followed by a descriptive analysis (means and standard deviation) of the data on SME owner/manager financial management practices. Thereafter, a multiple regression which test the relationship between SME financial practices and business growth was used.

##### 4.1 Respondent Demographics

Table 1. Sex of respondents

	Frequency	Percent	Valid Percent	Cumulative Percent
Male	65	54.1	59.1	59.1
Female	45	37.5	40.9	100.0
Total	110	91.6	100.0	
No response	10	8.4		
Total	120	100.0		

Source: Field work, 2019

Table 2. Nature and type of SME enterprises

	Frequency	Percent	Valid Percent	Cumulative Percent
Manufacturing (water sachet)	4	3.3	3.6	3.6

Services	37	30.8	33.6	37.3
Petty trade	61	50.8	55.5	92.7
Merchants/Construction	8	6.6	7.3	100.0
Total	110	91.6	100.0	
No response	10	8.3		
Total	120	100.0		

Source: Field work, 2019

Table 1 below (see appendix 1) presents a frequency tabulation of the sex of owners/managers of the SMEs. As can be observed from the table, a total (N = 65) or 54% are male, and (N = 45) are female.

Table 2 below (see appendix 1) presents a frequency tabulation of the nature or type of businesses of the SMEs. As can be observed from the table, a majority are engaged in petty trading and services such hospitality businesses, internet cafes and other communication business ventures representing (N = 37) or 31% and (N = 61) or 51% respectively. Only (N = 4) or 3% and (N = 8) or 7% are into the manufacturing and merchant sectors.

Table 3. SME managers' educational status

	Frequency	Percent	Valid Percent	Cumulative Percent
Not at all	30	25.3	27.3	27.3
Basic	47	39.1	42.7	70.0
Secondary	23	19.1	20.9	90.9
Tertiary	10	8.3	9.1	100.0
Total	110	89.8	100.0	
No response	10	10.2		
Total	120	100.0		

Source: Field work, 2019

Table 4 below (see appendix 1) presents a frequency tabulation of the work experience of owners/managers of the SMEs. As can be observed from the table, a majority have low to medium number of years of experience in management. A total of (N = 38) or 32% have low level of experience, while (N = 49) or 45% have medium level of experience. On the other hand, a total of (N = 14) or 12% and (N = 9) or 8% have high and very high levels of experience respectively. The level of education is a vital determinant to business performance (Amarteifio, 2014). Unfortunately, in this study a majority of SME managers/owners have low or medium level business experience. This has implications on their management capabilities or their ability to plan appropriately for any changes in the business environment (Hisrich & Drnovsek, 2002).

Table 4. SME managers' years of experience

	Frequency	Percent	Valid Percent	Cumulative Percent
Low	38	31.6	34.5	34.5
Medium	49	40.8	44.6	79.1
High	14	11.6	12.7	91.8
very high	9	7.5	8.2	100
Total	110	91.6	100	
No response	10	8.4		
Total	120	100.0		

Source: Field work, 2019

#### 4.2 Financial Management Practices of SMEs

Table 5 (see appendix 1) presents descriptive statistics of SME financial management practices. The highest mean ( $M = 3.19$ ) shows that most managers/owners follow expenditure guidelines. They also compare prices when shopping ( $M = 3.06$ ) for raw materials or making other capital expenditures. The table further shows that the age of SMEs in the study ranged from one (1) year to ten (10) years. Also, the standard of deviation for the variable age of business is 2.79 which implies that majority of the SMEs are within the five (5) to six (6) year bracket.

Table 5. Descriptive statistics on financial management practices

	N	Min	Max	Mean	Std. Dev
Age of the business	110	1	10	3.07	2.79
Expenditure guidelines	110	1	5	3.19	.81
Have audited financial statements	110	1	5	1.67	.76
Entrepreneur experience	110	1	5	2.62	.81
Ability to interpret financial information	110	1	5	2.07	.91
Seeks investment services	110	1	5	1.48	.50
Seeks financial management services	110	1	5	1.65	.47
Access to financial information	110	1	5	2.36	.95
Financial responsibility	110	1	5	2.58	.90
Compare prices when shopping	110	1	5	3.06	.94
Prepares Budgets	110	1	5	2.75	.94
Keeps track of expenditure and income	110	1	5	2.61	.92
Maintains adequate financial record	110	1	5	2.20	.85
Valid N (listwise)	0				

Source: Field work, 2019

##### 4.2.1 Multiple Regressions

A model summary of the regression analysis of the SME financial management practices and business growth is depicted in Table 6 below (see appendix 1). As can be observed from the table, 24.3% of the variability in business growth is explained by these financial management

practices (budgeting, tracking of expenditure, educational background, entrepreneur experience, have audited financial statements, and level of financial responsibility). As such, 75.7% is unexplained by this model. Also the standard error of the regression was found to be 0.028. This invariably suggests the explanatory variables are significantly associated with the dependent variable (business growth).

Table 6. Model summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.585 <sup>a</sup>	.243	.321	0.028

a. Predictors: (Constant), Track of expenditure, Budgeting , Educational background, Audited financial statement, Entrepreneur experience, Financial responsibility

Source: Field work, 2019

An analysis of variance (ANOVA) of SME financial management practices and business growth is depicted in Table 7 below. The F value of (15.544;  $p = 0.001$ ) is less than .05, so it can be concluded that there is a statistically significant relationship between business growth and financial management practices.

 Table 7. ANOVA<sup>a</sup>

Model	Sum of Squares	Df	Mean Square	F	Sig.
Regression	247.290	6	41.215	15.544	.001 <sup>b</sup>
1 Residual	474.624	179	2.652		
Total	721.914	185			

a. Dependent Variable: Age of the business

b. Predictors (Constant): Track of expenditure, Budgeting, Educational background, Audited financial statement, Entrepreneur experience, Financial responsibility.

Source: Field work, 2019

Table 8 presents the Coefficients of the variables. As can be observed from the table, having audited financial statements ( $p = 0.001$ ,  $\beta = 0.621$ ), educational background ( $p = 0.011$ ,  $\beta = 0.319$ ), and entrepreneur experience ( $p = 0.000$ ,  $\beta = 0.818$ ) had a statistically significant relationship with enterprise growth ( $p < .05$ ) and track of expenditure ( $p = 0.024$ ,  $\beta = 0.364$ ). On the other hand, budgeting and financial responsibility were not statistically significant.

 Table 8. Coefficients<sup>a</sup>

Model	Unstandardized Coefficients	Standardized Coefficients	t	Sig.
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	B	Std. Error	Beta	
(Constant)	-1.816	.733		-2.476.014
Audited financial statement	.621	.182	.209	3.414 .001
Educational background	.319	.123	.157	2.586 .011
1 Entrepreneur experience	.819	.108	.486	7.585 .000
Budgeting	-.138	.146	-.061	-.947 .345
Financial responsibility	-.048	.134	-.024	-.355 .723
Track of expenditure	.364	.160	.139	2.273 .024

a. Dependent Variable: Age of the enterprise

Source: Field work, 2019

## 5. Discussion of Results

SME owner/manager educational status, managerial experience, and financial management practices can predict business growth (Mensah et al., 2015; Mbroh & Attom, 2011). Higher education is expected to increase owners'/managers' ability to manage and grow SMEs (Amarteifio & Agbeblewu, 2017). A study in Kenya by Kamunge, Njeru and Tirimba (2014) established that availability of managerial skills and experience affects businesses to a great extent. A study by Yusuf and Saffu (2005) did not find a significant relationship between education and the performance of Ghanaian SME owners/managers. In contrast with other professions such as medicine, accounting, law and engineering, Yusuf and Saffu (2005) posit that higher education is not a necessary requirement or a common characteristic of owners/managers in the SME sector. In this study however, higher educational background of SMEs had statistically significant relationship with enterprise growth.

Also, prior studies conducted in different countries have found that SME owners/managers with more managerial, or industry experience tend to have the ability to grow their enterprises (Agyei-Mensah, 2011; Anokye, 2017; Ansong & Gyensare, 2012; Ekpo et al., 2017; Nunoo & Andoh, 2012; Rajaram & O'Neill 2009). In this study also, entrepreneur experience had a statistically significant relationship with enterprise growth. Similarly, a study in Ghana by Appiah, Aidoo and Kodjiku, (2019) using principal component analysis, it was that a unit increase in entrepreneur experience will lead to an increase in growth in terms of revenue and market shares by 0.219 and 0.241 respectively.

A number of studies have also examined the relationship between the financial management practices of SMEs and performance (Adomako & Danso, 2014; Ansong & Gyensare, 2012; Anokye, 2017). In Ghana for example, Nketsiah (2018) found a positive association between financial management practices and SMEs performance. According to the author, the effects of the financial management practices on SMEs performance depend on the longevity of the firm. Similarly, the results of this study revealed that financial management practices improve the performance and growth of SMEs in Ghana. The results reveal that when SME financial management practices are adopted and practiced, the SME will experience improvement and growth.

## 6. Conclusion and Recommendations

The aim of the study was to examine how financial management skills are relevant for the success of SMEs. The financial capability of SME managers or owners can affect behavior in managing business finances (O'Donnell & Keeney, 2010). Standard financial management practices can give SMEs an accurate depiction of business finances including revenues, expenses, profits, capital, cash flow and formal records that provide in-depth insights into financial information (International Finance Corporation, 2017).

The results of the study indicate the need for SMEs to improve on their financial management practices to improve the growth of their enterprises. Based on the findings, it is recommended that in order to survive, SMEs should first acquire financial management skills that assist in short-term decision making. Targeted financial education programmes by actors in the industry and entrepreneurship educators can help SMEs to develop a strategic approach to business financing and best financial management practices. This can include the relevance of bookkeeping, financial reporting and analysis as well maintaining proper books of analysis. Capacity building should be organized for SMEs owners to help them understand why they should keep updated books so as to know their levels of performance on whether they are making profits or losses.

Although we found a correlation or mutual relationship between the dependent variable (business growth) and the independent variables in our regression model, it doesn't necessarily mean that one causes the other. Further studies using longitudinal designs involving the observations of the same SMEs can provide a better basis for inferences about causality (i.e., Kline, 2011). Also, the study did not cover the challenges hindering SMEs from accessing financing from credit institutions. Future research in this area may establish the challenges and possible solutions for credit financing of SMEs. This can shed some light on whether accessing micro credit helps SMEs' performance.

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